### 2021 General Nursing Orientation Agenda Content

<table>
<thead>
<tr>
<th>Professional Governance (Nursing Welcome)</th>
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</thead>
</table>
| **Leadership Welcome,** Professional Practice Model & Nursing Goals, and Professional Governance | - *Mission, Vision, and Values*  
- Professional Practice Model for Nursing  
- BESTS  
- Professional Governance  
- Nursing Goals  |
| **Setting up for Success** | - Ecotime Introduction (timecard completion & notes)  
- Claiming Kerberos and HSAD access  
- Parking permit purchase (if needed)  
- Uniform overview  |

<table>
<thead>
<tr>
<th>Professional Relationship and Teamwork (Day 1)</th>
<th></th>
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</thead>
</table>
| **Who we are** | - *Nursing Leaders of UCD*  
- Floor Specialties  
- Hierarchy  
- Services  
- Primary  
- Consults  
- Primary Nursing  
- Peer Review  
- Magnet  
- Culture/diversity  
- Interpersonal Communication  
- On-call Schedule  
- “Your voice matters”  
- *Chain of Command*  
- Self-stressor inventory  |
| **Academic & Staff Assistance Program** | - ASAP professional to review services and self-care considerations  |
| **Relationship-Based Culture Introduction** | - Patient Centered Care  
- Primary Nursing  
- Therapeutic Practices  
- See Me as a Person, Leading an Empowered Organization, and Reigniting the Spirit of Caring overview  |
| **Diversity, Equity, & Inclusion** | - Introduction to Diversity, Equity, & Inclusion systemwide Governance Council  
- Anti-rascism and Cultural Humility overview  |
| **Working with Others** | - Health Literacy  
- Ask 3, National Patient Safety Foundation initiative  
- Demonstration of Teach-Back Training  
- Principles of Community  
- Precepting students in a teaching hospital/academic setting  |

<table>
<thead>
<tr>
<th>Exemplary Professional Practice (Day 2)</th>
<th></th>
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</table>
| **Skills Competency Self-Assessment** | - “Learner style” assessment  
- Skill competence self-assessment  |
## 2021 General Nursing Orientation Agenda Content

| Resources for Patient Care | • Nursing standards and practice  
• Clinical policies  
• Evidence-based practice |
|---------------------------|------------------------------------------------------------------|
| Professional Development Opportunities | • Advance certifications/stipend  
• STEP  
• Professional Leave  
• Student loan repayment  
• Resources for professional development |
| UCDH InTRAnet & CPPN Website | • How to register for classes  
• InTRAnet introduction |
| Medication Error Prevention & Safety | • Common medication errors  
• Swiss-cheese model  
• Stop the line culture |
| Quality and Safety | • Q&S Programs  
• Just Culture  
• *Nurse Sensitive Indicators  
• Dashboards  
• Choose Wisely Campaign  
• UCDH Initiatives  
• Unit Huddle Boards  
• Strategic Problem-solving/A3  
• *Core Measures  
• Joint Commission National Patient Safety Goals |
| Infection Prevention | • Hand Hygiene  
• Isolation  
• PPE - donning/ doffing  
• Antibiotic Stewardship |
| *Pressure Injury Prevention | • Importance of Identification  
• Risk Factors  
• Prevention Interventions/Resources  
• Staging  
• Wound Care Team |
| Access Assessment | • Opportunity to confirm Kerberos access is functional & check email |
| **Nursing Care Delivery (Day 3)** | **Partners in Patient Care**  
• In-person or video panel reviewing patient support each partner offers:  
  - Lift Team  
  - Physical Therapy  
  - Dietary Consult  
  - Ostomy Nurse  
  - *Child Life Specialist  
  - *Pain Service  
  - Chaplain  
  - Discharge Team  
  - Mental Health Workers  
  - Rapid Response/Action Team  
  - Occupational Therapy  
  - Trach Nurse  
  - Social Work  
  - Psychiatric Consults  
  - Phlebotomy  
  - *Medical Interpreting Services  
  - Special Duty Care-givers  
  - *Suicide & Ligature Risk |
### 2021 General Nursing Orientation Agenda Content

| Population-specific Care, Patient Care Programs available | *Sepsis  
*VAD  
*Bariatric Patient Management  
*Patient Discharge  
*Organ, Tissue, and Eye Procurement  
*Primary & Comprehensive Stroke  
*Transplant Safety  
*Palliative Care, POLST, and CA End-of-Life Option Act (AB-15)  
*Care Coordination |
| --- | --- |
| Risk Management & Incident Reporting | How Risk Management supports clinicians  
Why people sue  
Incident reporting importance  
RL Solutions® demonstration  
Business 81 |
| UCD Health Policies | Ellucid® Policy Manager  
Policy Scavenger Hunt  
  - Attendance, 2925  
  - Parking Fees, 3339  
  - Medication Administration, 4355  
  - Emergency Situations –Code Blue, 6006  
  - Management of a Violent Patient or Visitor, 4067 |
| Responding to the unexpected | Challenging behaviors  
Behavioral plans  
Workplace violence  
  - Prevention, management, & recovery |
| **Day 4** |  
**UC Learning**  
Time to complete UC Learning assignments  
Opportunity to test out of ECG Interpretation class (three 8-hour days)  
Opportunity to pick-up badge if ready  
Opportunity to view Benefits Dept. webinar  
CPR check as needed to sync to biennial renewal period |
| **Week 2 interactive sessions** |  
**Day 5**  
**EMR/Epic® Introduction**  
Overview of Citrix and EPIC Components  
Admission Navigator  
Nurse Brain Introduction  
Physical Assessment Documentation  
Flowsheets  
POC Glucose  
Sepsis Best Practice Advisory  
Notes  
Plan of Care  
Lines, Drains, Airways  
**Vascular Access**  
IV start w/ Autogard & Saf-T-Intima catheters  
Blood culture collection/Venipuncture |
# 2021 General Nursing Orientation Agenda Content

<table>
<thead>
<tr>
<th>PAC accessing &amp; de-accessing</th>
<th>PICC management</th>
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</thead>
<tbody>
<tr>
<td>Glucometer checklist completed</td>
<td>Gastrocull checklist completed</td>
</tr>
<tr>
<td>Gastrocull checklist completed</td>
<td>Coloscreen checklist completed</td>
</tr>
<tr>
<td>Coloscreen checklist completed</td>
<td>PAPR Training</td>
</tr>
<tr>
<td>Review of policy and different indications for restraint</td>
<td>Restraint checklist completed</td>
</tr>
</tbody>
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## Day 6

**EMR/Epic® Rover Workflows and Pump Integration**

- Specimen Collection
- Critical Value Documentation
- Wound Documentation using Rover
- Medication Administration using Rover
- Medication Best Practice Advisories
- Alaris Pump Overview
- Pump Integration
- Syringe Pump Demonstration
- In and Out of Scope Areas/Back Association
- Blood Administration
- PCA Pumps

## Day 7

**EMR/Epic®**

- Nurse Brain Review
- Worklist
- Patient Education
- Patient Handoff
- Discharge Navigator
- Isolation
- Restraints
- Code Status
- Suicide Risk Screen
- Personalization of Patient List

**Emergency Considerations**

- Rapid Response/Action Team presentation
- Self-guided learning stations:
  - Practice w/ Zoll® defibrillator
  - Crash cart scavenger hunt & review of policy “6006-Responding to Medical Emergency Situations (Including Code Blue)”
  - Airway adjuncts insertion, review of policy “17003-Airway Management for Adult Patients”
- CPR check as needed to sync to biennial renewal period

**N95 Fit Testing**

- Fit Testing for N95 masks, Elastomeric NOT included

*Regulatory requirement*