Comprehensive Cultural Needs Assessment
During the 1st and 2nd year of the project, staff collected stories, histories and strengths of the Filipino American, Latino and LGBTQ communities, Solano County, and Community-Based Organizations to inform Phase 2 and 3.

Culturally and Linguistically Appropriate Services (CLAS) Standards Training and Quality Improvement Plan Development
During the 2nd and 3rd year, a leadership and program development training centered around the CLAS Standards as well as the mental health needs in Solano County was administered. Participants used this transformational knowledge to develop quality improvement plans with guidance from our coaches.

Quality Improvement Plan Implementation
During the 4th and 5th year, the quality improvement plans were implemented by Solano County Behavioral Health Division, with guidance from the UC Davis Center for Reducing Health Disparities, as well as feedback from the community, to accomplish positive outcomes.

Quadruple Aim
Throughout all five years, the project is evaluated on the joint quality improvement plans using a “Quadruple Aim” qualitative and quantitative approach that examines:
1) consumer experience
2) provider experience
3) health outcomes
4) cost effectiveness