

Sep. - Oct.  
**2022**



Vicky Tibbs, MBA, SPHR, ACC



Piri Ackerman-Barger, Ph.D., RN,  
CNE, ANEF, FAAN

**Dates and Times**

Thursday, Sep. 22, 29, Oct. 6  
5:30 p.m. – 8:30 p.m.

OR

Friday, Sep. 23, 20, Oct. 7  
9 a.m. – 12 p.m.

**Register:**

[https://bit.ly/CCforCA\\_Fall2022](https://bit.ly/CCforCA_Fall2022)

## Crucial Conversations for Accountability

**Crucial Conversations for Accountability** teaches skills for creating alignment and agreement by fostering open dialogue around high-stakes, emotional, or risky topics – at all levels of your organization. This course also teaches a straightforward, step-by-step process for identifying and resolving performance gaps, strengthening accountability, eliminating inconsistency, and reducing resentment. By learning how to speak and be heard (and encouraging others to do the same), you'll surface the best ideas, make the highest-quality decisions, and then act on your decisions with unity and commitment. This course is beneficial for anyone who relies on the efforts of others to get things done.

Crucial Conversations for Accountability teaches participants how to:

- Speak persuasively, not abrasively
- Foster teamwork and better decision making
- Build acceptance rather than resistance
- Resolve individual and group disagreements
- Master performance discussions
- Motivate others without using power
- Manage projects without taking over
- Move others to action

For questions regarding registration or the training please contact Alissa Edison at: [hs-ucdhsfacultydevelopment@ucdavis.edu](mailto:hs-ucdhsfacultydevelopment@ucdavis.edu)

This is a blended learning class. Some of the work will be done outside of the class at your own pace.

**Please Note:**

Registrants will have the option to attend each session on Thursday evening OR Friday morning but will need to attend once every week to complete the certification.