VitalSmarts
Crucial Accountability

Crucial Accountability teaches a straightforward, step-by-step process for identifying and resolving performance gaps, strengthening accountability, eliminating inconsistency, and reducing resentment. This course is beneficial for anyone who relies on the efforts of others to get things done!

This course will prepare you to:

- Master performance discussions—get positive results and maintain good relationships.
- Motivate others without using power—clearly and concisely explain specific, natural consequences, and permanently resolve problems.
- Manage projects without taking over—creatively help others avoid excuses, keep projects on track, and resolve performance barriers.
- Move to action—agree on a plan, follow up, and manage new expectations.

This is a blended learning class. Some of the work will be done outside of the class at your own pace.

For questions regarding registration or the training please contact Alissa Edison at:
hs-ucdhsfacultydevelopment@ucdavis.edu

Please Note:
You must take Crucial Conversations as a prerequisite to this course.
All sessions will be hosted via Zoom
Links will be sent to all registrants before the training.