

**October  
2020****Instructor**

Vicky Tibbs, MBA

**Dates & Times**

Thursday, October 1, 2020

5:00 p.m. – 6:00 p.m.

Thursday, October 8, 2020

5:00 p.m. – 8:00 p.m.

Thursday, October 22, 2020

5:00 p.m. – 8:00 p.m.

**Click Here to register for all  
three sessions:**[http://bit.ly/VS\\_CC1020](http://bit.ly/VS_CC1020)

## VitalSmarts Crucial Conversations

Crucial Conversations teaches skills for creating alignment and agreement by fostering open dialogue around high-stakes, emotional, or risky topics – at all levels of your organization. By learning how to speak and be heard (and encouraging others to do the same), you'll surface the best ideas, make the highest-quality decisions, and then act on your decisions with unity and commitment.

Crucial Conversations teaches participants how to:

- Speak persuasively, not abrasively
- Foster teamwork and better decision making
- Build acceptance rather than resistance
- Resolve individual and group disagreements

This is a blended learning class. Some of the work will be done outside of the class at your own pace.

For questions regarding registration or the training please contact Alissa Edison at:

[hs-ucdhsfacultydevelopment@ucdavis.edu](mailto:hs-ucdhsfacultydevelopment@ucdavis.edu)

**Please Note**

All sessions will be hosted via Zoom

Links will be sent to all registrants before the training