VitalSmarts
Crucial Conversations

Crucial Conversations teaches skills for creating alignment and agreement by fostering open dialogue around high-stakes, emotional, or risky topics – at all levels of your organization. By learning how to speak and be heard (and encouraging others to do the same), you’ll surface the best ideas, make the highest-quality decisions, and then act on your decisions with unity and commitment.

Crucial Conversations teaches participants how to:
- Speak persuasively, not abrassively
- Foster teamwork and better decision making
- Build acceptance rather than resistance
- Resolve individual and group disagreements

This is a blended learning class. Some of the work will be done outside of the class at your own pace.

For questions regarding registration or the training please contact Alissa Edison at:
hs-ucdhsfacultydevelopment@ucdavis.edu

Please Note
All sessions will be hosted via Zoom
Links will be sent to all registrants before the training