

# Bilingual Skills Assessment Program Announcement

UC Davis Health – Medical Interpreting Services

March 2023



Medical Interpreting Services is expanding its existing Bilingual Skills Assessment Program to include all UC Davis Health employees who provide patient care services. The program's goal is to offer oral assessments of language proficiency in the non-English languages. The assessment is recommended by the Joint Commission as a measure to ensure accurate communication between UC Davis Health employees and patients in the patient's preferred language.

## Program Details:

- The program is offered to all UC Davis Health employees.
- Once the certification is attained, employees are certified to deliver care to patients in non-English languages during the course of their work.
- Certification **does not allow employees to interpret** for patients.
- Certification **does not qualify employees for additional compensation**, with exception of classifications under the UC-Teamsters CX Agreement.
- The assessment is oral and is administered over the phone.
- The cost of each assessment is \$140 and is recharged to the employee's department/cost center.
- To request an assessment, please send an email to: [hs-languagetesting@ucdavis.edu](mailto:hs-languagetesting@ucdavis.edu).

## Assessments are available in the following languages:

- |   |   |  |   |
|---|---|--|---|
| <input type="checkbox"/> Arabic             | <input type="checkbox"/> Haitian Creole | <input type="checkbox"/> Punjabi Eastern | <input type="checkbox"/> Arabic             |
| <input type="checkbox"/> Armenian (Eastern) | <input type="checkbox"/> Hindi          | <input type="checkbox"/> Punjabi Western | <input type="checkbox"/> Armenian (Eastern) |
| <input type="checkbox"/> Cambodian          | <input type="checkbox"/> Hmong          | <input type="checkbox"/> Russian         | <input type="checkbox"/> Cambodian          |
| <input type="checkbox"/> Chinese Cantonese  | <input type="checkbox"/> Italian        | <input type="checkbox"/> Spanish         | <input type="checkbox"/> Chinese Cantonese  |
| <input type="checkbox"/> Chinese Mandarin   | <input type="checkbox"/> Japanese       | <input type="checkbox"/> Tagalog         | <input type="checkbox"/> Chinese Mandarin   |
| <input type="checkbox"/> Farsi              | <input type="checkbox"/> Korean         | <input type="checkbox"/> Urdu            | <input type="checkbox"/> Farsi              |