Competency	System-Based Practice					
Sub Domain	Health Care Quality Improvement					
Learning Objective	1. Understands and applies principles of quality improvement in patient care					
	2. Identifies and understands safety design principles in the care of patients and populations					
	3. Identifies and participates in efforts to improve the health care system					

Milestones									
Year I		Year II		Year III		Year IV			
Mid	End	Mid	End	Mid	End	Mid	End		
 Describes the epidemiology of medical errors (2) Explains how human factors contribute to medical errors (2) 	 Explains the goals of quality improvement put forth by the Institute of Medicine (1) Describes how provision of excellent health care involves process and systems (3) 	 Describes safety design principles* (1) Explains the value of interdisciplinary health care teams in improving patient care and outcomes (3) 	• Explains how safety culture contributes to reducing medical errors (2)	Demonstrates effective use of information technology to communicate, prevent error, and support decision making (2, 3)	 Identifies medical errors and hazardous systems during patient care (2) Participates as an effective member of an interdisciplinary health care team to ensure that care is continuous and reliable (3) Describes strategies to communicate medical errors and near-errors with patients (2) 		Participates as a team member in interventions to change processes and systems of care, with the objective of improving quality or reducing harm (1)		

APPENDIX

*Examples of safety design principles: standardization and simplification