

Notice to patients with Anthem and Anthem Blue Cross health plans

As of March 1, 2024, Anthem and Anthem Blue Cross health plans will no longer pay for health care services at UC Davis Health as being 'in network'. If you are in a PPO plan, this means the costs you pay for health care may be significantly more expensive, or Anthem may not cover these costs at all. If you are in an HMO and are being reassigned to another medical group, you may still be able to see your UC Davis Health care team with Anthem's approval. Whether you're an HMO or PPO patient, you have the right to request Continuity of Care to continue to be seen here at UC Davis Health.

We know Anthem's decision to end its contract with UC Davis Health will likely cause concern and may even have a negative impact on your health care experience, such as causing longer wait times for care at other providers or possible delays in treatment. We are disappointed by Anthem's decision, and we will continue to talk with Anthem in hopes of reaching a new and fair agreement to pay for your care without interruptions.

If you have concerns or questions about this change, we encourage you to call the Anthem Blue Cross member services phone number found on the back of your insurance card. We hope you will join us in asking Anthem Blue Cross to find a way to keep UC Davis Health in their network.

If you have an ongoing health condition, you can request 'Continuity of Care' from Anthem Blue Cross, to keep your care at UC Davis Health for up to a year after March 1, if you qualify because of certain health conditions. Anthem Blue Cross is solely responsible for making the decision about whether or not you qualify for this.

Why is this happening?

Last August, Anthem started informing doctors its contract with the UC would end in 2024. UC has continued to negotiate with Anthem, but no agreement has been reached to cover the costs of inflation, increases for medical supplies and employee salaries. Anthem has been significantly increasing annual premiums for patients like you, and their parent company has reported billions of dollars in higher-than-expected profits.



We will continue our efforts to reach an agreement that covers the costs of your health care. However, if our negotiations with Anthem are not successful you may wish to explore switching to a health plan that has a contract in place with UC Davis Health. A list of health plans, a Continuity of Care form, and more information about this situation can be found online at ucdavis.health/anthem. You may also contact our call center at 1-800-2-UC-DAVIS.

From the State of California:

If you have been receiving care from a health care provider, you may have a right to keep your provider for a designated time period. Please contact your health plan's customer service department, and if you have further questions, you are encouraged to contact the Department of Managed Health Care, which protects consumers, by telephone at its toll-free number, 1-888-466-2219, or at a TDD number for the hearing and speech impaired at 1-877-688-9891, or online at www.dmhc.ca.gov.