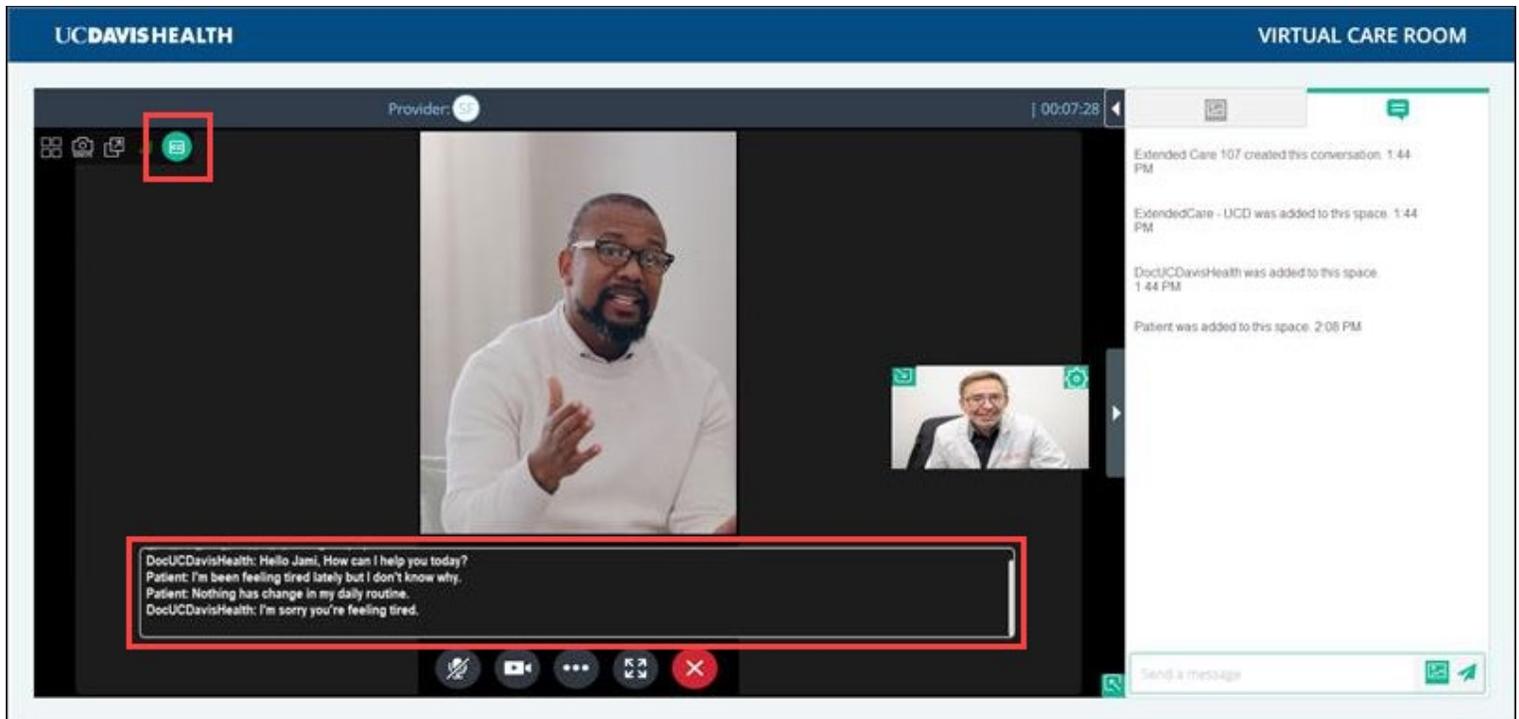


Closed Captions in Video Visits

Turn on closed captions in the virtual care room to see a real-time transcript of the conversation at the bottom of the screen. Patients and any other participants in the video visit also have the option to turn on closed captions, providing a great benefit to deaf and hard of hearing patients and family members.

In the Virtual Care Room, simply click or tap the **CC** icon  in the upper left corner of the screen. A text box opens at the bottom of the screen displaying closed captions in real time.

Tap the icon again to turn off closed captions.



Closed Captions in the Virtual Care Room