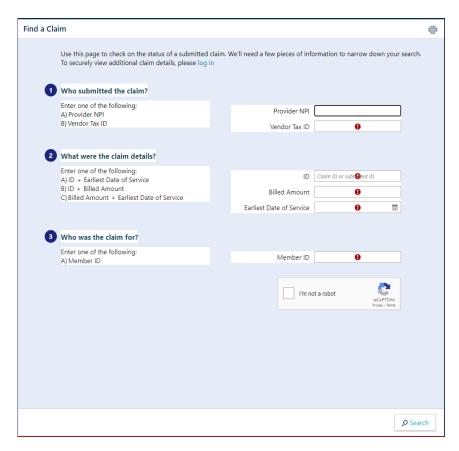


## **Managed Care Operations**

## **Physician Connect**

**To look up claim status, please go to secure website below.** <a href="https://physicianconnect.ucdmc.ucdavis.edu/EpicLink/Tapestry/claims/guest-claims-main.asp">https://physicianconnect.ucdmc.ucdavis.edu/EpicLink/Tapestry/claims/guest-claims-main.asp</a>



Using the dialog below, you can view the status of a submitted claim. To view a claim, you are required to enter certain criteria:

- 1) Enter either the Provider's NPI or Vendor Tax ID
- 2) Enter one of the following:
  Claim ID and Earliest Date of Service
  Claim ID and Billed Amount
  Billed Amount and Earliest Date of Service
- 3) Enter the Health Plan's Member ID of the Patient

Then check the "I'm not a robot" and complete the captcha. The current status of the claim will be displayed.

## **Possible Statuses**

Clean – Claim processed. Refer to Remittance Advice. Pending – Claim received. Allow for processing times. Denied – Claim denied. Refer to Remittance Advice.

## January 1, **2024**

For fast and convenient status lookup, UC Davis Managed Care Operations offers provider access to view claim status as a guest.

If you need assistance, please call Managed Care Operations Claims Inquiry @ 1-800-445-3936 Option 1

Please visit our Managed Care website.

https://health.ucdavis.edu/managedcare/