

Physician Connect

To look up claim status, please go to secure website below.
https://physicianconnect.ucdmc.ucdavis.edu/EpicLink/Tapestry/claims/guest_claims_main.asp

Find a Claim

Use this page to check on the status of a submitted claim. We'll need a few pieces of information to narrow down your search. To securely view additional claim details, please log in.

1 Who submitted the claim?
 Enter one of the following:
 A) Provider NPI
 B) Vendor Tax ID

Provider NPI
 Vendor Tax ID

2 What were the claim details?
 Enter one of the following:
 A) ID + Earliest Date of Service
 B) ID + Billed Amount
 C) Billed Amount + Earliest Date of Service

ID
 Billed Amount
 Earliest Date of Service

3 Who was the claim for?
 Enter one of the following:
 A) Member ID

Member ID

I'm not a robot

Using the dialog below, you can view the status of a submitted claim. To view a claim, you are required to enter certain criteria:

- 1) Enter either the Provider's NPI or Vendor Tax ID
- 2) Enter one of the following:
 Claim ID and Earliest Date of Service
 Claim ID and Billed Amount
 Billed Amount and Earliest Date of Service
- 3) Enter the Health Plan's Member ID of the Patient

Then check the "I'm not a robot" and complete the captcha. The current status of the claim will be displayed.

Possible Statuses

- Clean – Claim processed. Refer to Remittance Advice.
- Pending – Claim received. Allow for processing times.
- Denied – Claim denied. Refer to Remittance Advice.

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For fast and convenient status lookup, UC Davis Managed Care Operations offers provider access to view claim status as a guest.

If you need assistance, please call Managed Care Operations Claims Inquiry @ 1-800-445-3936 Option 1.

Please visit our Managed Care website.

<https://health.ucdavis.edu/managedcare/>