

**My
UCDAVIS
HEALTH**

MyUCDavisHealth by Epic Systems Corporation is a free, secure and confidential mobile app and web portal that allows you to review portions of your medical record, manage your health, and communicate with your doctor's office online at any time.



Apple® /iOS



Android®

For more information, visit
mychart.ucdavis.edu

How to Request a Medication Refill at a UCD Pharmacy thru the MyUCDavisHealth app or web portal

To renew your prescription:

1. Log in to the **MyUCDavisHealth** app or web portal.
2. Click the **Medications** tab. (Note: When using the mobile app, tap **Medications** from the home screen.)
3. Go to Manage My Pharmacies and **add the UCD Pharmacy** that you would like to have your medication(s) refill at.
4. Click **Request Renewals** in the **Medications** section.
5. Check the **box** on the right side to select a medication to renew then click **Next**.
6. Select Delivery Method.
 - Click **Home Delivery**.
 - ✧ UCD Health Solutions Pharmacy displays by default in the select a pharmacy field.
 - If **Home Delivery** is not an option, please contact the UCD Health Solutions Pharmacy at 916-734-0900, Option #2, to speak to a pharmacy staff.
7. Confirm that the **Ship to** home address is correct.
 - To ship the medication to a location other than the home shipping address, click **Other**, and then enter the address in the delivery comments field.
8. Select the Payment option.
 - For Home Delivery, the Payment option will default on **Pay Now**. Click **Next**
9. The **Payment** screen opens. Enter the payment/credit card information into the required fields.
10. Select the **Save for future use** checkbox.
11. Click **Submit**.
12. Review the details of the request, and then click **Submit**.
13. Review summary of request.

Quick Start Pictorial Guide

1. Log in to the MyUCDavisHealth app or web portal (<https://health.ucdavis.edu/login/>).

The screenshot shows the login interface for MyUCDavisHealth. At the top is the logo "My UCDAVIS HEALTH". Below it are two input fields: "MyUCDavisHealth Username" and "Password". A dark blue "Sign In" button is positioned below the password field. Underneath the button are two links: "Forgot username?" and "Forgot password?". A light blue "Create an Account" button is located below the links. At the bottom of the page, there is a link "Problems Signing In?" and a small copyright notice: "MyChart® licensed from Epic Systems Corporation, © 1999 - 2024."

2. Click the **Medications** tab. (Note: When using the mobile app, tap **Medications** from the home screen.)

The screenshot displays the home screen of the MyUCDavisHealth app. The top navigation bar is dark blue with the "My UCDAVIS HEALTH" logo. Below the logo is a horizontal menu with icons for "Menu", "Visits", "Messages", "Test Results", and "Medications". The "Medications" icon, which shows a pill, is highlighted with a red rectangular box. Below the navigation bar, the main content area is titled "Appointments and Visits" and includes a "Schedule an appointment" button. There is also a "Show: Upcoming and Past" dropdown menu and a "More filter options" link. The section is titled "Upcoming Visits" and contains a notice: "We are currently limiting visitors within UC Davis Medical Center in order to help keep the novel coronavirus (COVID-19) out of the hospital. See [visitor policies](#)."

- Go to Manage My Pharmacies and **add the UCD Pharmacy** that you would like to have your medication(s) refill at.
- Click **Request Renewals** in the **Medications** section.

My UC DAVIS HEALTH

Menu Visits Messages Test Results Medications

Medications

Current Medications

Please review your medications and verify that the list is up to date. **Call 911 if you have an emergency.**

Need to update your list of pharmacies? [Go to Manage My Pharmacies.](#)

AutoRefill
Save time refilling your prescriptions! Use a UC Davis Health Pharmacy and enroll in our auto-refill program by clicking [\(here\)](#). You will be notified when your prescription(s) is ready for pickup if you have notifications turned on.

Some prescriptions may not be eligible for auto-refill, including medications prescribed "as needed" and some controlled substances. A pharmacy staff member will contact you if you attempt to enroll an ineligible prescription. If you are currently enrolled in a Specialty Pharmacy program, please do not enroll in auto refill and contact your Specialty Pharmacy coordinator.

RxReplenish
Want your prescriptions automatically delivered to you? Use the UC Davis – Health Solutions Pharmacy and enroll in our auto-ship program for your eligible refills. Call (916) 734 – 0900, option 2 to learn more and request enrollment.

You have 1 prescription with a refill due soon. **Request Renewals**

- Check the **box** on the right side to select a medication to renew then click **Next**.

Menu Visits Messages Test Results Medications

Renewal Request

Refillable Medications

Choose prescriptions to renew.

Include refill due soon

Lisinopril 40 mg Tablet
Commonly known as: PRINIVIL, ZESTRIL
1 refill before February 14, 2025

Take 1 tablet by mouth every morning.

Prescription Details	Refill Details	Pharmacy Details
Prescribed February 15, 2024	Quantity 30 tablets	UCD Health Solutions Pharmacy
Approved by Rawan Ucddaouk, MD	Day supply 30	3575 Business Drive, Suite 1702, Sacramento CA 95820
Prescription number 60000079	Next fill February 15, 2024	916-734-0900

[Map](#)

Metoprolol Succinate 50 mg SR Tablet
Commonly known as: TOPROL XL
1 refill before January 22, 2025

Next **Cancel** mouth every day at bedtime. Testing & \ / ~ 2 prescriptions selected

6. Select the Delivery Method.

- To receive shipment, click **Home Delivery**.
 - ✧ UCD Health Solutions Pharmacy will display by default in **Pharmacy Info**
- If **Home Delivery** is not an option, please contact the UCD Health Solutions Pharmacy at 916-734-0900, Option #2, to speak to a pharmacy staff.

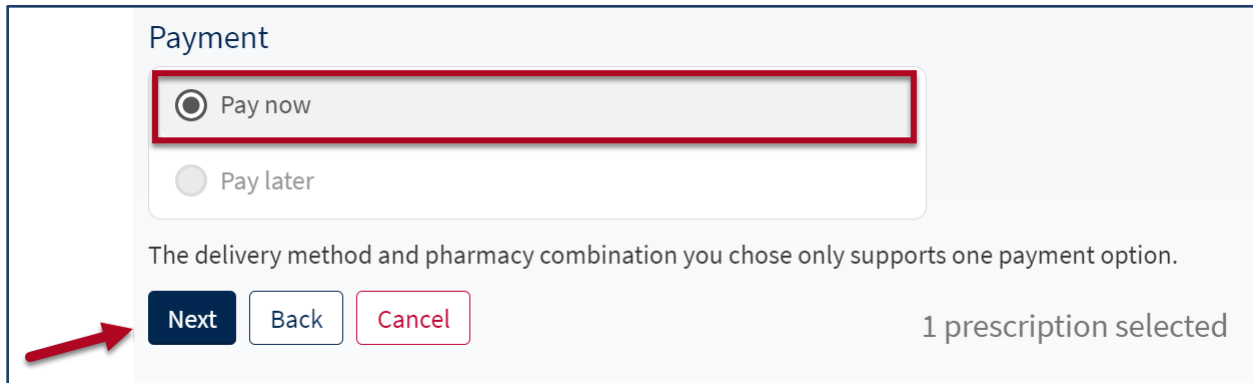
7. Confirm that the **Ship to** home address is correct.

- To ship the medication to a location other than the home shipping address or Prescription Address, click **Other**, and then enter the address in the delivery comments field.

The screenshot shows a web form with the following sections:

- Delivery Method:** Three radio button options: "Pick up at a pharmacy", "Home Delivery" (selected and highlighted with a red box), and "Deliver by Home Delivery".
- Pharmacy Info:** A dropdown menu for "Pharmacy" with "UCD Health Solutions Pharmacy" selected (highlighted with a red box). Below it, the pharmacy name is repeated, followed by instructions to check with the pharmacy for refills and the hours: "Weekdays: 9:00 AM to 5:00 PM. Closed on Weekends and University Holidays."
- Ship to:** Three radio button options: "Home address" (selected and highlighted with a red box, with address "10850 White Rock Road, Rancho Cordova CA 95670"), "Prescription address" (with address "123 Pharmacy EMR, Rancho Cordova CA 95670"), and "Other" (with instruction "Please write your address in the delivery comments below"). A red arrow points to the "Other" radio button.
- Delivery comments:** A large empty text area (highlighted with a red box) for providing an address if the "Other" option is chosen.
- Navigation:** "Next" (dark blue), "Back" (light blue), and "Cancel" (pink) buttons.
- Status:** "1 prescription selected" text.

8. Select the Payment option. For Home Delivery, the Payment option will default on **Pay Now**. Click **Next**.



Payment

Pay now

Pay later

The delivery method and pharmacy combination you chose only supports one payment option.

Next Back Cancel

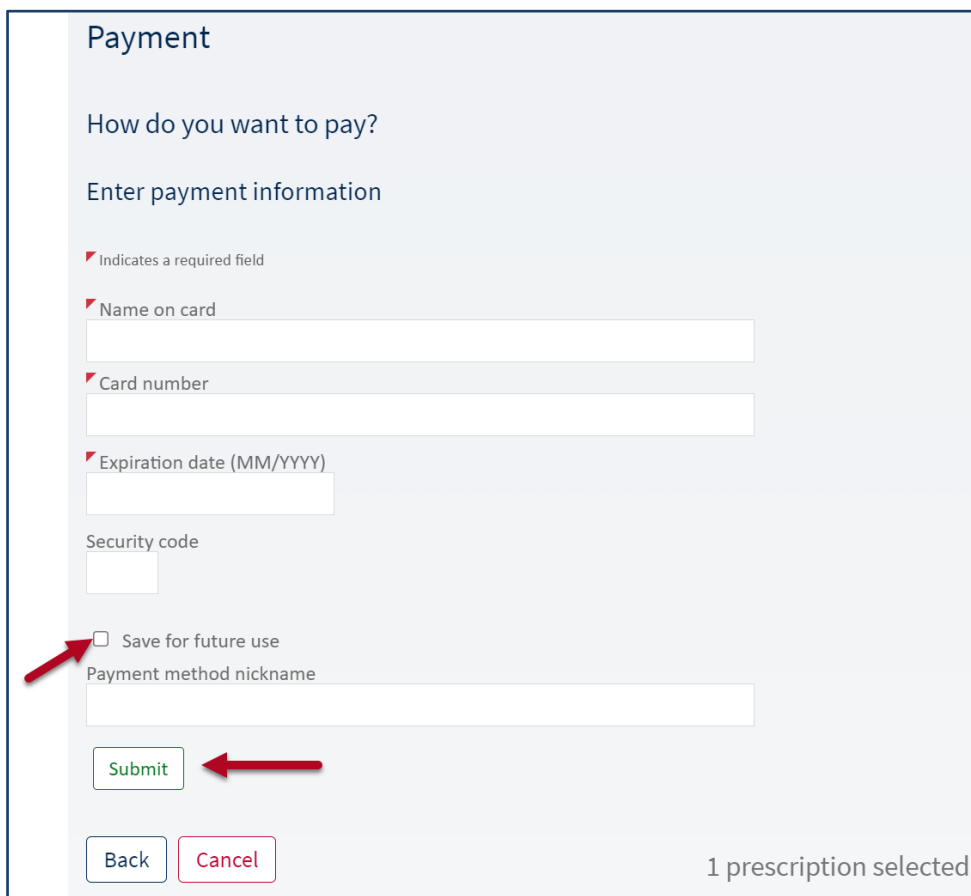
1 prescription selected

9. The **Payment** screen opens. Enter the payment/credit card information into the required fields, including:

- **Name on card, Card number, Expiration date (MM/YYYY), Security code**

10. Select the **Save for future use** checkbox to store credit card for future use.

11. Click **Submit**.



Payment

How do you want to pay?

Enter payment information

Indicates a required field

Name on card

Card number

Expiration date (MM/YYYY)

Security code

Save for future use

Payment method nickname

Submit Back Cancel

1 prescription selected

12. Review the details of the request, and then click **Submit**.

Review Your Request

Requested Medications

Lisinopril 40 mg Tablet
Commonly known as: PRINIVIL, ZESTRIL
Quantity: 30 tablets
Day supply: 30
Last fill cost: **Not available**

Request Details

Cost Information

VISA Rawan 2
x8182 exp. 12/2024

Total last fill cost: **Not available**
Estimated total: **Not available**

The cost will be updated on the Medications page once it is available. Please check back later or contact your pharmacy if you have questions.

Estimated Delivery: within 3-7 days.
Track Your Package: via MyChart.
**If your medication is covered by Medicare Part B:
Submitting this order confirms that you have 10 days or less of medication on-hand.**

Shipping Address:
10850 White Rock Road
Rancho Cordova CA 95670

Pharmacy


UCD Health Solutions Pharmacy
3575 Business Drive, Suite 1702
Sacramento CA 95820
Hours: Weekdays: 9:00 AM to 5:00 PM. Closed on Weekends and University Holidays.
Phone number: 916-734-0900

Submit

1 prescription selected

13. Review summary of request.

Thank you!

 **Your renewal request has been submitted.**
Here is a summary of your request.

Lisinopril 40 mg Tablet
Commonly known as: PRINIVIL, ZESTRIL
Quantity: 30 tablets
Day supply: 30
Last fill cost: **Not available**

Cost Information

VISA Rawan 2
x8182 exp. 12/2024

Total last fill cost: **Not available**
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 [Map](#)