
Response to Bidder's questions

1. Is the current company Union and is Union required?

R: The current job responsibility on this bid is a union category. The contracted custodial staff is not required to join the union however per policy 5402 the supplier is required to provide total compensation equal to or above 'Wage and Benefit Parity Rates', as noted on the RFP page 12/17.

2. Can we request a breakdown of flooring types per building to correctly price up the quarterly floor work requirements?

R: Refer to the attached photos of flooring types for each clinic.

3. Can you clarify which supplies the clinics are responsible for ordering? Mentioned on page 10?

R: Clinics will provide all cleaning supplies.

4. The square footage for each site is provided on Exhibit D (Clinic Locations), is this the total sq ft of the building? If so, what is the cleanable square footage?

R: The sq. ft value represents occupied space. Refer to the attached floor plans.

5. Will you be providing site maps for each location?

R: Refer to the attached floor plans.

6. Is the bidder to provide equipment and cleaning chemicals? (Scrubbers, Carts, Buckets, Cleaning Solutions, etc.)?

R: Equipment's – to be provided by bidder. Supplies – by UCDH Clinics

7. Is the bidder to provide consumables? (i.e., paper towels, soaps, toilet tissues and other sanitary items. etc.)?

R: No, respective clinics will provide cleaning supplies. Custodial staff may need to fill out a supply order form. Refer to 'UCDH Clinic Obligation' on the main RFP document, page 10/17.

8. Do any of the sites require PPE?

R: Yes, Rocklin Infusion Pharmacy due to specialized cleaning. UCDH will provide PPEs.

9. Are there any requirements for communication devices on site?

R: No requirements for communication devices on site.

10. Do you have a supplier diversification strategy for this service contract?

R: UC reserves the right to multi-award.

11. Besides custodial cleaning services, will these sites require any other services? (i.e., Facility Engineering, EV Charging Station Installation/Maintenance, etc.)?

R: As pertaining to current bid, only custodial cleaning services.

12. Will Site visits be scheduled prior to April 16th?

R: No walk-through is needed with the information already provided (pictures and floor plans).

13. Which contractor(s) are currently servicing each facility?

R: The information is limited to UCDH and will not be provided.

14. Is UCDH generally satisfied with the current conditions of each facility, or seeking improvements?

R: Yes, UCDH is satisfied with current services. In response to this bid, please incorporate the best value you can offer to UCDH.

15. What improvements is UCDH seeking with this RFP?

R: UCDH is always striving for continuous quality improvement. In response to this bid, please incorporate the best value you can offer to UCDH.

16. Is there a parking fee at any of these service locations?

R: No parking registration/ fees required.

17. Are all current contractor(s) performing the same scope of service as RFP #032224 at all 9 sites? If not, what additional/lesser scope of tasks are currently performed?

R: Providing similar scope but additional requirements for the 'Rocklin Infusion Pharmacy'. Refer to page 10/17 on the main RFP document.

18. Pg 7, Section III: What are the site-specific requirements to be addressed at each site?

R: 'Rocklin Infusion Pharmacy' has specific requirements. Refer to page 10/17 on the main RFP document. Lab and Radiology in respective clinics may have additional requirements.

19. Pg 8: On average, how many restrooms and showers are in each facility, including patient rooms, UCDH employee-only, and common areas?

R: Refer to the floor maps and details

20. Pg 9:

20.1. Monthly #1: Is this spot clean or full edge to edge squeegee clean of all inner glass? And all interior perimeter glass?

R: We need full edge to edge squeeze clean of all inner glass and interior perimeter glass.

20.2. Monthly #9: By 'Restore', does this mean 'scrub and recoat', or 'high speed buff', or other?

R: Both "Scrub and recoat" and "high speed buff" as some floors are waxed and some are not because we have a mixture of VCT and LVT. It varies across the clinics.

20.3. 2x/year: Because 'Bonnet' cleaning will void carpet warranties of all reputable carpet manufacturers, please confirm this suboptimal inexpensive interim method is intended as a UCDH-approved method for carpet cleaning. Or, remove 'Damp Bonnet' as a potential method of restorative carpet cleaning.

R: Carpet cleaning should just be shampooing.

20.4. Please confirm scope in the Additional Services are to be priced in Exhibit C as Section 3 Rate Card, rather than in Section 1 / 2 Janitorial Service Price.

R: All price to be provided under Section 1. Services (Janitorial Service) (document name – Exhibit C_Cost Proposal.....). Providing a bill rate taking into account the Wage and Benefit Parity (WBP) rate that the employee must receive in total compensation (as of 03.28.2024, WBP is \$29.55/hr.

21. Pg 11:

21.1. Monthly #1: Please provide an appendix or link to the required employee training certification per Policy 2901?

R: The information is internal. The instances that may be applicable to this RFP are, privacy and security, HIPAA, workplace violence, and sexual harassment and other at clinic managers discretion.

21.2. What is the frequency required for the gloved fingertip testing for the custodial crew for the Rocklin Infusion Pharmacy? What is required of the employee, and the average time and # of visits to complete this testing?

R: EVS staff who are assigned to clean the IV room are tested annually.

1. Initial hands-on training, competency assessment, and gloved fingertip sampling (GFS) takes ~3 hours.
 - a. If the employee does not pass initial GFS, we will repeat the GFS, which takes ~30 minutes.
2. Thereafter, the annual competency and gloved fingertip testing takes ~30 minutes. This can be done on the same day and time as their daily cleaning activities.

GFS testing details

Initial GFS testing:

1. EVS staff performs hand hygiene and garbing as trained
2. Immediately after garbing is complete, samples are collected from each hand on Agar paddles
3. The process is repeated two more times, for 3 sets of paddles
4. The paddles are incubated for 7 days.
Passing=zero bacterial/fungal growth

Annual GFS testing thereafter:

1. EVS staff performs hand hygiene and garbing as trained
2. Immediately after garbing is complete, samples are collected from each hand on Agar paddles (one set of paddles only)
3. Paddles are incubated for 7 days
Passing=zero bacterial/fungal growth

22. Pg 12:

22.1. When the \$29.55 AFSCME total wage mandate expires 6.1.24, what is the new required AFSCME wage for 6.1.24 – 6.1.25? For 6.1.25 – 6.1.26? For 6.1.26 – 6.1.27?

R: The new Wage and Benefit Parity rate will be provided during May-June period, annually. WBP tables will be communicated to the existing suppliers and contracts and PO's to be updated.

22.2. If future AFSCME mandated wage rates are not yet available:

22.2.1 Please advise the historical year over year \$ and % change of the AFSCME wage rate for the past 4 years.

R: Updated WBP tables will be communicated to the existing suppliers and contracts and PO's to be updated.

22.2.2 What is the contractor's ability to pass through future unknown/unknowable AFSCME wage increases?

R: Bill rates can review annually upon WBP updates.

23. **Outside Clearance Form ('OCF'):**

23.1 Are current contractor(s) required, and compliant with, providing Outside Clearance Forms for each custodian working in a UCDH facility?

R: It is applicable for all UC on premises staff with the exception of Hep B vaccine for those not exposed to any body fluids and or blood.

23.2 Is completion and provision of the OCF for each employee a desire or a mandate of UCDH?

R: Needs to be provided upon UCDH requests.

23.3 Since an employer cannot force an employee to be vaccinated, and receipt of a completed OCF would create a HIPPA violation and trouble with the union, are there alternatives to providing an OCF for crew?

R: Declinations are acceptable to satisfy the vaccination requirements, however, contractors will be required to follow UC's policies and procedures (i.e, for flu season unvaccinated staff is required to wear masks at all times).

24. **Services Agreement:**

24.1 Pg 4: Fair Wage/Fair Work: is there a more current wage posting than the \$15/hr as of 10.1.17? This seems irrelevant due the the \$29.55 AFSCME wage through 6.1.24.

R: Fair Wage/Fair Works is a requirement however Wage and Benefit parity rate already satisfies the minimum \$15/hr. UCDH is required to follow as per the current law.

25. **Attachment A:**

25.1. Pg 2: As part of the UCDH Clinic weekly ordering of cleaning supplies, please confirm 3M and Peridox RTU chemicals will be provided by UCDH.

R: UCDH clinics will provide supplies.

25.2. Please confirm consumable supplies (paper towels, trash liners, hand soap, hand sanitizer, seat liners) are provided by UCDH, or otherwise to be provided by Contractor as rebilled materials.

R: Clinics will provide cleaning supplies.

25.3. Pg 3, 2x/year: Because 'Bonnet' cleaning will void carpet warranties of all reputable carpet manufacturers, please confirm this suboptimal inexpensive interim method is intended as a UCDH-approved method for carpet cleaning.

R: Two times per year for carpet Shampooing only.

26. **Cleaning Patient Rooms:**

26.1. On average, how many:

26.1.1. Patient rooms require standard patient room cleaning each night for each facility?

R: Patient exam rooms vary by locations. Please refer to Site floor plans for each locations.

26.1.2. Patient beds are to be changed each night for each facility?

R: Yes, patient bed are to be wiped down every night for each facility.

26.2. On average, how many patient rooms require discharge Isolation Terminal Cleaning procedures each night for each facility?

R: This varies by each clinic and is dependent on patients we see daily.

26.3. Enhanced Droplet & Contact Precautions:

26.3.1. Does UCDH provide the custodial crew with N95 respirator masks, gowns, booties, headcover, when required at each site?

R: Yes, each clinic will have PPEs available

26.3.2. On average, how many patient rooms require enhanced droplet & contact procedures each night for each facility?

R: This varies by each clinic and is dependent on patients we see daily.

27. In this portfolio are any of them require Critical cleaning?

R: Cleaning of the clinics are considered critical. There are special cleaning requirements especially in Rocklin Infusion Pharmacy.

28. Are there any Day Porters?

R: No Day porter for any sites. However, Rocklin Infusion Pharmacy is on a special cleaning schedule on Mondays or any days when we are closed for more than 24 hours the IV room cleaning schedule is at 6 AM and 1:00 PM.

29. Are all sites cleaned Mon thru Fri after 5PM?

R: For the most part after 6PM from Monday – Friday, but refer to the RFP (page 10/17, General Cleaning Hours) for additional days and specific times.

30. Do you prefer specialty floor care services such as carpet cleaning/pile lift, damp bonnet, carpet extraction and strip and wax hard surface floors to be included as part of our monthly cleaning package? Alternatively, would you prefer these services to be billed separately?

R: No, we do not want these services to be included as part of the monthly cleaning package. We prefer to keep our schedule as listed below:

- **Services to be completed on a quarterly basis:**
 1. **Pile lift carpet if on manufactures recommendations.**
 2. **Spot treat carpet stains and high traffic areas following manufactures recommendations.**

- **Services to be completed a minimum of twice per year:**
 1. **Restorative maintenance of carpet, damp bonnet, or extraction of carpet per recommendation.**
 2. **Strip and rewax all hard surface flooring.**

31. Do you currently have ATP surface testing in place?

R: Yes, we do. We have a third-party vendor perform surface sampling in all three IV rooms (and inside all hoods) every month. Every 6 months, we have volumetric air sampling, in addition to the surface sampling.

We also test our chemo room and hoods for trace chemotherapy every 6 months (this is called remnant testing).

These are all requirements of the Board of Pharmacy, The Joint Commission, and USP 797/800.

32. Monthly Services Cleaning ceiling/ walls with Peridox RTU/ Rocklin Infusion Pharmacy Only
What would be the appropriate application of Peridox RTU product? We prefer electrostatic spray application it offers a more thorough and efficient method of disinfection, contributing to a safer and healthier environment.

R: Yes, Rocklin Infusion Pharmacy requires the Peridox RTU product.

33. What is the current budget for this RFP?

R: Provide your best offer.

34. Will we have access to a supply closet at each location to store our equipment?

R: Yes, custodial staff will have access to the supply closet and able to store equipment.

35. **Attachments:**

35.1. Attachments 1-9 are pictures of clinics.

35.2. Attachment 10 includes floor plan and other information.