

Notice of Deficiencies and Corrective Action

UC Davis Medical Center (“UCDMC”) discovered, on or about July 15, 2017, in conjunction with a pending IRS audit, that it had failed to make its Financial Assistance Program (“FAP”) documents “widely available” (notably, by failing to post them on this website until now). This website now includes a link to required FAP documents (including the Plain Language Summary). [See links.](#)

Any persons who did not previously apply for financial assistance because they were not aware of the FAP are free to apply for consideration. UCDMC is unable to determine who may have been affected by its failure to make the FAP documents widely available.

The FAP policy also did not specify limitations to the services covered. Except as otherwise disclosed that a particular UCDMC provider is not covered by the FAP, all medically necessary and emergency services furnished at UCDMC are covered by the FAP.

Further, the FAP policy did not include the calculation methodology for “amounts generally billed” or “AGB”. UCDMC utilizes the “prospective methodology” to calculate the AGB, which requires the hospital to estimate the amount it would be paid by Medicare for the emergency or other medically necessary care as if the FAP eligible individual were a Medicare fee-for-service beneficiary. The term “Medicare fee-for-service” included only health insurance available under Medicare parts A and B of Title XVII of the Social Security Act, and not health insurance plans administered under Medicare Advantage.

UCDMC will continue to monitor its compliance with its FAP obligations, including ensuring that its FAP documents are widely available.

UCDMC regrets its failures in this regard, and sincerely appreciates the assistance provided and consideration shown by Internal Revenue Services in this matter.

Further questions concerning this matter may be directed to Mitch Murri, Director of Patient Revenue Services at (916) 734-9820 or mmurri@ucdavis.edu.