Our nurses are creating positive impact, every day and one patient at a time, and helping our community through the COVID-19 pandemic of the last several months. We are so proud of how these front-line health care teams, united in caring and courage, have continued to provide science-based, technically precise, compassionately delivered patient care.

In this issue, you can read about the people and personalities on our Professional Governance Council, Advanced Provider Practice Council, Clinical Practice Council, Diversity, Equity and Inclusion Council, EMR Council, Professional Development Council, Quality and Safety Council, and Evidence-Based Practice and Research Council. We also highlight the 2020 Nursing Science and Professional Governance Conference held during Nurses Week in May, Year of the Nurse Recognition and Awards Ceremony, and recent recipients of Daisy Awards.

Our clinicians give of themselves in many ways, including charitable giving, and we offer a personal look at why one of our own employees gives to UC Davis Health. We also

TOBY MARSH | CONTINUED ON PAGE 2

DAISY COVID Team Award

The DAISY Foundation added an award this year to recognize the caring, courage and compassion nurses and teams have demonstrated during the COVID-19 pandemic. The following units were recognized:

- Emergency Department
- Davis 12 Surgical Specialties
- MICU
- Davis 14 Ortho/Trauma
- Tower 7 MISCU Blue
- CTICU
- Tower 7 MISCU Gold
- East 4 Accelerated Access
Toby K. Marsh, RN, MSA, MSN, FACHE, NEA-BC
Chief Nursing and Patient Care Services Officer
UC Davis Medical Center

highlight how our nurses have gotten involved in the Sacramento chapter of the National Association of Hispanic Nurses and the local impact from their activities. Other content features our progress on ambulatory nurse sensitive indicators and how Patient Care Services recently launched an initiative to declutter and approve the appearances of all in-patient care areas. We also have a story on the burn team – the American Nurses Association has officially recognized our burn nursing as a nursing specialty.

There’s so much more in this issue, so enjoy this opportunity to learn about our nurses and their impact throughout our community, especially with underserved populations. As an academic medical center, we’re making enormous progress on so many fronts vital to a healthy, equitable and just society. Nurses are always there in the most difficult moments, no matter the challenge – our caring is evident to patients and their families. We are a bit like the rabbit in the famous battery commercial – we keep going, and going, and going. Thank you for you amazing professional commitment and dedication.

Yours in Health,

Toby K. Marsh, RN, MSA, MSN, FACHE, NEA-BC
Chief Nursing and Patient Care Services Officer
UC Davis Medical Center

Ambulatory Nurse Sensitive Indicators

UC Davis Medical Center voluntarily submitted ambulatory data in the 2018 Magnet Designation Documents to demonstrate the outpatient adult infusion areas outperformed the benchmark for the time from registration to opioid administration for patients with sickle cell disease in vaso-occlusive crisis. In 2022 we will be required to demonstrate outperformance of the national benchmark for two nurse-sensitive indicators (NSIs) for the ambulatory setting.

The UC Davis Comprehensive Cancer Center is tracking time to opioid and extravasation rates in the adult and pediatric infusion areas. Ambulatory Operations is tracking falls with Injury and will submit this as one of the required NSIs across all primary care and specialty clinics. Other possible NSIs for ambulatory settings are depression and hypertension screening with follow-up. Ambulatory has also identified possible NSIs for endoscopy and procedural areas: surgical/procedural errors and unplanned admissions/transfers.
Betty Clark, BSN, MPA, RN, retired in March 2016 as the Patient Care Services Director overseeing Adult Intensive Care, capping more than 30 years as a nurse and nurse manager at UC Davis Medical Center. But retirement didn’t mean slowing down for Betty, especially in supporting her former colleagues in nursing at UC Davis Health.

A longtime donor to UC Davis, Betty established an endowed support fund in 2016 for Re-Igniting the Spirit of Caring (RSC), and followed up with a larger pledged gift to the fund in June 2020.

What makes someone like Betty invest in the future of nurses at UCDH? We sat down with Betty to find out.

**Why did you become a nurse?**
I wanted to be a teacher from a very young age. When I graduated high school, there were few positions for teachers open. I had a strong interest in the sciences so I redirected my energy toward preparing to a nursing career. I figured out along the way that a major role for nurses was teaching.

**You had a wonderful career at UC Davis Medical Center. What made it so memorable for you?**
The patients, the staff and the daily challenges made coming to work interesting and rewarding.

**Why is giving back to UC Davis Health important to you?**
I was raised that it was the right thing to give back for all of the education, support and kindnesses shown to me. I have been fortunate to come from a family that believes in helping others. I learned so much over the years, made mistakes and was mentored by wonderful nurses.

**Why is the Reigniting the Spirit of Caring the program you choose to support?**
I always took the same classes that we required the staff to take. I wanted to be able to explain the class, why it was required or recommended. I attended RSC and was more than grateful that I did. I certainly received more than I contributed. I realized that like many nurses, I kept going full speed and did not take the best care of myself. You have to grieve, feel the emotions, refill and refresh to be able to give to the staff, patients and families.

**You have been a donor to UC Davis for more than 30 years? What would you say to nurses thinking about giving through Employee Giving’s payroll deduction program?**
Find your passion, go slow and advance your donation(s) as you gain confidence in the system and your salary allows. Contact Employee Giving and see if there is a need that speaks to you. Be involved.

**What would you tell your former nursing colleagues about investing in the future of nursing through RSC?**
I believe in my heart that the RSC program makes a difference in the lives of the staff who will and do care for me and my family. I believe that the RSC helps those in need find their way back to why they chose nursing and the area where they provide care. I believe that strong, smart, caring nurses, RTs and all caregivers are needed now and in the future.

**What comes next for Betty Clark?**
I am hoping once we recover from COVID-19 to travel to eastern Canada, Scotland, Ireland, Wales and England. I hope to see my friends in person. Lastly, I am getting ready to upgrade the kitchen. House issues seem never ending!
Even when COVID-19 started to appear in March of this year, UC Davis Health Cancer Center didn’t slow down. In fact, increase in Cancer Center’s patient volume transpired. Nursing is the heart of Cancer Center operations, and the ultimate driver for many opportunities in delivering the best quality care to patients. There are several valuable projects occurring at the Cancer Center.

Another significant effort amid COVID-19 is providing financial counseling for Cancer Center patients. One of Cancer Center’s R2 Initiatives is financial toxicity. Cancer Center’s early identification is a crucial step in financial hardships.

The Pediatric Pain Consultation Clinic is a new monthly clinic that focuses on patients with a hematological or oncologic diagnosis. Priority patients will be those with sickle cell disease. This is the first chronic pain program for pediatrics.

The Cancer Center has also started two new Unit-Based Practice Councils where chairside nurses now have a stronger voice and increased contribution regarding their nursing practice.

In addition, Pediatric Infusion is piloting an Aromatherapy program set for Jan 2021 as well as the Outpatient Bone Marrow Transplant program set for Feb 2021.

Lastly, there are a few key leadership changes in the Cancer Center nursing teams. We welcomed Cortleigh Meihls as the new Rad Onc Nurse Manager, Karsen Koehncke as BMT/Apheresis/Progenitor Lab Nurse Manager, and Anthony Quam as the Pediatrics Clinic & Infusion Nurse Manager. Key nursing leadership positions are strategically filled with exceptional Cancer Center clinical trailblazers.

Cancer Center nursing leaders will continue to drive critical initiatives to best serve the oncology demographics.

**PICC Services**

A new UC Davis PICC services was created in September 2019. Our team is focused on gaining vascular access while simultaneously preserving vessels for our UC Davis patient population. We specialize in pediatrics and all other challenging patient populations. Our service provides PIV’s, extended dwell PIV’s, midlines, and PICC’s. We act as a consulting team for difficult access patients. In doing so, we take into consideration the patient’s needs and assist in determining the most appropriate and best line. We also help coordinate patient care with other departments such as Interventional Radiology, CSC, Anesthesia, etc. This is to ensure timely scheduling and completion of our line placements. Our team is up to date on the latest research and best practices in the vascular access field; we often trial new products allowing us to achieve the best possible outcome for our patients. For example, we are currently working with UC Davis’s Products Committee and are looking to implement a new, more desirable PICC line that will be 1 French size smaller. In doing so, this will reduce the thrombus rate in our patients. Our service is working towards hiring and training an additional PICC nurse. With an additional staff member we aim to be a seven-day service with extended hours by January 2021.
In May of 2020, Patient Care Services, launched an initiative to declutter and approve the appearances of all inpatient care areas. 5S is a technique of Lean Methodology for removing waste from your work environment. A key aspect of 5S is an organized space. 5S involves evaluating everything that is present in a space. In a nutshell: organize, clean, repeat. 5S includes the steps of:

- **Sort** – Separating clutter from needed items
- **Set in Order** – Removing redundancy and arranging for ease of use.
- **Shine** – Keeping the work area clean and in working order for health and safety.
- **Standardize** – Outcome of 1st three steps.
- **Sustain** – Keeping the changes going.

This initiative was led by our Quality and Safety RN Champions, who recently completed Six Sigma Greenbelt certification. In addition, multiple other departments collaborated to quickly conduct a staged roll out. Due to this initiative, we were able to:

- Improve overall appearance of patient care areas by decluttering spaces and shared work areas.
- Identify effective strategies to further expand the Red Bag Waste Initiative and consolidate supplies.
- Removal of unnecessary items and/or fixed equipment from patient rooms.
- Collaborate with IT to re-imagine workspaces, conduct performance maintenances on all WOWs, and arrange equipment and respective cables for aesthetics and ability to clean spaces.
- Engage both night and day shift.

**East 5 Neuro/Rehab Med Station** Before and After
The National Association of Hispanic Nurses (NAHN) was founded in 1975 and is celebrating 45 years! NAHN was founded to pave the way for advancing health in Hispanic communities. The mission and focus are to address issues that impact Hispanic communities in the US. As policy makers, NAHN and its members provide expertise and perspective on the social and structural determinants of health impacting our patients and community. Some of the policies and advocacy of NAHN include statements against family separation, statements for increasing nursing workforce diversity, support for DACA students and Alzheimer’s Caregiver Support Act. NAHN has over 2000 members in 24 states and is growing their current 47 chapters.

NAHN Sacramento Chapter

Reinstated in 2019, the Sacramento NAHN Chapter was re-established by alumni and students of the Betty Irene Moore School of nursing with the direction of Dr. Mary Lou de Leon Siantz and Dr. Elizabeth Rice. Dr de Leon Siantz is an emeritus professor and the founding director of Center for the Advancement of Multicultural Perspectives in Science (CAMPOS); Dr. de Leon Siantz is a founding member and a former national NAHN president. Dr. Rice is associate Dean for Students and Faculty Success and Clinical professor at the Betty Irene Moore School of Nursing.

With the direction and passion of both Dr. Rice and Dr. de Leon Siantz, our members and board have worked to increase our presence in the community and grow our chapter members. Nationally, Hispanics make up 18% of the population but only account for 7% of the registered nurses in the US. Our chapter mission is to increase the number of Hispanics in higher education, with a focus on nursing careers. Sandra Calderon, MS, RN, FNP-C, a Nurse Practitioner in the Cancer Center – Infusion Urgent Care is the Sacramento NAHN President.
On June 25, 2020, we inaugurated the opening of the new state-of-the-art dialysis unit on University Tower 1 (UT1). The Renal Services made the long-anticipated move to the newly completed 12 bay unit to include one isolation room in UT1. The move came after many years of operations in North 5 that only housed 4 bays.

The new 12 bay unit increased our capacity to meet the growing needs of our Acute Kidney Injury (AKI) and End Stage Renal Disease (ESRD) patients. The new unit has all the amenities required to provide safe patient-centered dialysis with a focus on customer service. Each bay comes with individual TV monitors and telephones.

Patient safety is prioritized using the new Centralized Reverse Osmosis machine that operates 24/7 in an automated process, simple to operate, and produces 5,000 to 13,000 gallons of water per day that is designed to meet all current standards of the Association for the Advancement of Medical Instrumentation (AAMI). The automated heat disinfection of the distribution loop simply and easily reduces biofilm development and minimizes levels of endotoxin, fungi, yeast and other microbial contaminants.

After the first month of operations in the larger unit, we have seen the benefits as we have seen a significant increase of patients being provided care. We improved our throughput in the first two months by 125% and served more ICU treatments compared to the previous months when we were in North 5. We also extended our unit’s operation up to 11:00 pm.

The new unit also has a nice shared break room with AIM/PICC department, that can be converted to a staff conference room for meetings, with the ability to do Zoom or Webex. The new unit also has the designated CN3 office, the MDs or fellows’ room with a microscope that can project its view to a big screen monitor, dialysis management office, and a built-in shower room for staff.
The 2020 Nursing Science and Professional Governance Conference was scheduled to occur during Nurses Week on May 6th. This program has evolved from the original Professional Governance Celebration that has traditionally taken place in the ground floor auditorium and now include oral presentations. The event offers councils, individuals and teams across the organization a venue in which to present their evidence-based practices, quality improvement initiatives, innovations and research. The original 2020 event format followed a similar structure to our inaugural conference in 2019, including an all-day schedule with breakout concurrent sessions, a poster session with presenters standing with their posters for ‘poster professor rounds. Based on feedback from our 2019 event, we scheduled the 2020 conference to occur on the same day as our annual Nursing Recognition celebration which was to transpire during a midday break from the conference activities.

The COVID-19 pandemic prompted rescheduling of the conference to August 5, 2020. With the date change, the EBP and Research Council opted to start the day earlier and compress the schedule with a virtual-only poster session. Initially, the rescheduled event was planned to occur in a hybrid fashion with both in-person and WebEx attendance at the oral presentations. As state and local guidance evolved, the event was changed to an all-virtual offering. The EBP and Research Council used a portion of the existing room reservation to provide plenty of space for speakers to present while broadcasting live to attendees via WebEx. The event schedule was published online so that attendees could join sessions according to their availability during the day. The event started off with a brief welcome from Clinical Nurse Scientist, Lori Madden and comments from both Toby Marsh, Chief Nursing and Patient Care Services Officer and Stephen Cavanagh, Dean of the Betty Irene Moore School of Nursing. As has become tradition, the Evidence Based Practice Fellows presented their work during podium presentations. These were followed by a mix of 5-minute Ignite! sessions and 20-minute podium presentations from a variety of speakers. The day concluded with a session featuring the top scoring abstracts in each “Best” category – these 20-minute presentations highlighted the great work accomplished by the best of the best. All oral presentations have been published on the Center for Nursing Science website. UC Davis nurses can “attend” sessions at any time and evaluate those presentations via links on the website. CEs are offered according to the amount of time reflected in the sessions evaluated.

Over 90 nurses participated in the live event with overwhelmingly positive responses from those who commented.

Once the event was rescheduled, the poster session was an aspect that presented a challenge — particularly what space to hold such an event in with adequate...
distancing and how to maintain an engaged process where authors could advance their skills in presenting their work to attendees. The Center for Nursing Science leveraged an existing relationship with Canterbury Media to develop a virtual poster session that includes audio recordings from authors to describe added details about the project highlighted in their posters. The website was developed to align with the style features for UC Davis Health and to provide useful information for both attendees and authors. The poster session remains open and attendees can review posters at their convenience via the links on the Center for Nursing Science website. CEs are provided based on the number of posters evaluated. Both presenter and attendee comments have been favorable. The Council is pleased to have organized an event that could highlight the terrific work accomplished by nurses across the organization in a manner that supports nurses to show their support for peers in attending in new ways, to access information and CEs in a flexible format, and to celebrate the data-driven and creative approaches that UC Davis nurses take to provide science-based high-quality care to patients and families.

Ventilator-Associated Pneumonia (VAP) Prevention Initiatives in UC Davis Health Emergency Department delivered by Yvonne Hansen and Marni Farr

Evidence-Based Practice and Research Council Co-chair/Chair Anne Ruiz and Swapna Peters

Oral and posters presentations remain available for viewing and CEs are also still available for the 2020 conference via the QR code provided here:
How many years have you been an RN? How many at UC Davis?
I have been an RN for 8 years; 6 at UC Davis.

What do you like most about UC Davis Health?
I love how empowered nurses are at UC Davis Health to create change for the betterment of our profession, patients and their families, and organization. I am proud to be part of a Health System where nursing has put love at the forefront of our values.

Love has been added to the values along with compassion courage and integrity. How do you connect love with your nursing practice?
I approach care of myself, care of my colleagues, and care of my patients and their families with love, kindness, and compassion. I am truly invested in the well-being of the lives I touch. Nursing is not just a profession to me; it is intricately intertwined with who I am.

What one change have you been involved with that you are proud of?
I’ve had the privilege of facilitating See Me as a Person classes. I am convinced that I have the most amazing colleagues after every class I facilitate. I am proud to be a part of the transformation of the culture of our health system to be relationship-based and to remember that everyone has a backstory.

What is your favorite self-care activity?
My spirits are always lifted when I spend quality time with the people I love. And when I have something yummy to eat.

What is one thing your peers may not know about you?
My fiancé is working to turn our backyard into (in his words), “an orchard.” He has planted: raspberries, blackberries, mint, basil, peaches, olives, moringa and we started composting.

What are your favorite hobbies?
I’m really bad at having hobbies. Every time I try to find one it never sticks. I enjoy getting to know people, finding out their stories, and engaging them in meaningful interactions – maybe that can be considered a “hobby”? 
Diane Boyer, RN  
*Clinical Nurse III, East 6  
Cardiothoracic Progressive  
Stepdown Unit  
Professional Governance Council  
Co-chair*

How many years have you been an RN? How many at UC Davis?
Three years as a LVN and 10 years as an RN. During the ten years all are at UC Davis.

What do you like most about UC Davis Health?
I like that UC Davis has such a strong philosophy that they believe in providing science-based, compassionately delivering nursing care. I like that UC Davis believes in taking a holistic approach to the diagnosis and treatment of patients. UC Davis has allowed me to develop my leadership skills along with supporting me emotionally and finically to continue to advance my nursing degree. I especially like the way UC Davis treats all their employees with compassion, respect, and an open line of communication.

Love has been added to the values along with compassion courage and integrity. How do you connect love with your nursing practice?
The way I would connect love with my nursing practice is to build relationships with my colleagues, reaching out to them and touching base to see how they are doing. Building a relationship that is more inclusive with kindness and caring. This nursing practice applies also to all my patients.

What one change have you been involved with that you are proud of?
I have been involved in many different committees but the one I am most proud of is Patient Safe Handoff in which we as nurses receive phone calls and updated Professional Exchange Reports with a 20 minute window prior to receiving new patients. Making sure that the patient being transferred is in a safe manner, transferring or receiving with the proper equipment. I am also proud of organizing our PAR carts for our unit and keeping stock of supplies updated to accommodate all staff. Recently I have also added new wound care supplies to our Par chart to help expedite wound care.

What is your favorite self-care activity?
I love to be out in the woods!! To be still and listen to the trees swaying in the wind just breathing in the clean mountain air. To fill my spiritual soul and thank God every day for all the amazing talents he has blessed me with.

Kelly Hamilton, MSN, RN  
*Clinical Nurse III, MICU  
Professional Governance Council,  
Past Chair*

How many years have you been an RN? How many at UC Davis?
About 6 years and all at UC Davis Medical Center.

What do you like most about UC Davis Health?
I love the relationship-based care we provide at UC Davis Health. 

Love has been added to the values along with compassion courage and integrity. How do you connect love with your nursing practice?
I view love as the center of relationship-based care. It starts with self-love and compassion, then extends to love to coworkers and flows to love for our patients.

What one change have you been involved with that you are proud of?
I am proud that we have maintained coworker recognition in the four Bs.

What is your favorite self-care activity?
Meditation.

What is one thing your peers may not know about you?
I play Dungeons and Dragons.

What are your favorite hobbies?
Hiking, reading, yoga and creative practices like drawing or painting.

**DIANE BOYER | CONTINUED**

What is one thing your peers may not know about you?
This may be silly, but I am afraid of the dark and basements!! My family says our house at night looks like a runway inside!

What are your favorite hobbies?
I love to backpack, hike, camp, garden, ride my bike and play with my chickens and family! I also love to do canning.
Charity Tan, MSN, RN, ACNP-BC, BC-ADM
Acute Care Nurse Practitioner, Inpatient Glycemic Team
Advanced Practice Council Chair

How many years have you been an RN? How many at UC Davis?
RN Practitioner 17 years. At UC Davis 5 years

What do you like most about UC Davis Health?
Diversity

Love has been added to the values along with compassion courage and integrity. How do you connect love with your nursing practice?
Do onto others what you would want others to do onto you or your loved ones.

What one change have you been involved with that you are proud of?
Moving the needle towards glycemic stewardship in this organization. Personally – started journaling

What is your favorite self-care activity?
Gardening

What is one thing your peers may not know about you?
Avid photographer

What are your favorite hobbies?
Gardening Reading

Danise Seaters, MS, RN, ACNP-BC
Nurse Practitioner Supervisor, Emergency Department
Advanced Practice Council Co-chair

How many years have you been an RN? How many at UC Davis?
RN Since 2004, NP Since 2012, employed at UC Davis since 2004

What do you like most about UC Davis Health?
I love working at an academic teaching hospital because of the abundance of educational and professional opportunities. Working at a tertiary care facility allows me to provide care to a culturally diverse, socioeconomic patient population.

Love has been added to the values along with compassion courage and integrity. How do you connect love with your nursing practice?
We have to have love to do our jobs well. Love is something we all need in this profession of caring.

What one change have you been involved with that you are proud of?
I am most proud of my development of the Emergency Department nurse practitioner program. I was hired in 2016 to start and build a NP group in the emergency department. I have had the opportunity and good fortune to develop the ED NP group with the guidance and support of Rupy Sandhu, Executive Director, Emergency Department. We started in 2016 with 2 nurse practitioners and now we are a group of 12 providers.

What is your favorite self-care activity?
Being with my family most importantly... they keep me grounded and are an everyday reminder of the abundance of love in my life. I am so grateful for them. Second would be my love for traveling- I love seeing new places and new cultures.

What is one thing your peers may not know about you?
I am an avid traveler and scuba diver. I have traveled various places around the world diving and someday when I retire, I hope to do the same.

What are your favorite hobbies?
Spending time with my family, traveling, scuba diving
Clinical Practice Council

Marni Farr, BSN, MSN, RN, CEN
Clinical Nurse III, Emergency Department
Clinical Practice Council Chair

How many years have you been an RN? How many at UC Davis?
I have been an RN for 19 years, 18 years at UC Davis (6 years on East 6 Cardiothoracic and 12 years in the Emergency Department)

What do you like most about UC Davis Health?
That UC Davis Health allows their staff the opportunity to further their education, providing leadership classes and having many ways to promote and invest in your personal growth.

Love has been added to the values along with compassion, courage and integrity. How do you connect love with your nursing practice?
I connect love in my practice by treating my patients how I would want myself or my family members to be treated. Having empathy, compassion and a therapeutic relationship with my patients, especially working in the emergency department where we can see patients in their worst times by showing them respect, kindness and dignity.

What one change have you been involved with that you are proud of?
Working in collaboration with quality and safety RNs, ED MDs, respiratory therapy, ED/ICU RN’s and ED pharmacists to introduce oral CHG care prior to or just after adult intubations in the emergency room to help reduce ventilator associated pneumonia. So far, we have reduced VAP from adult ED intubations by 50%.

What is your favorite self-care activity?
My favorite self-care activity is to get a monthly facial.

What is one thing your peers may not know about you?
I am 4th generation raised on my families’ ranch in Courtland, CA on the river where my great grandparents started the Delta Dairy in the early 1900’s that produced and sold dairy products in the Sacramento region until 1950 then converted over to field crops.

What are your favorite hobbies?
I like to work out (run, CrossFit, hot yoga), read books, backpacking, puzzles, and hanging out at the beach or mountains.

Sunitha Sunkara, MSN, RN, OCN
Clinical Nurse III, Davis 8 Oncology/BMTU
Clinical Practice Council Co-chair

How many years have you been an RN? How many at UC Davis?
I have been an RN for 11 years and been at UC Davis for 11 years

What do you like most about UC Davis Health?
What I like the most about UC Davis Health is the culture that every individual is unique and invaluable for the organization. UC Davis health exhibits such characteristic by recognizing each and every individual for their dedication, courage, scientific knowledge and compassionate care they provide. Thereby, UC Davis Health is not only forming strong relationship-based care but also role-modeling to the community that every individual is respected and valued.

Love has been added to the values along with compassion, courage and integrity. How do you connect love with your nursing practice?
LOVE – a four letter word with deepest meaning. I connect “LOVE” to my nursing practice by symbolizing to four directions – North, East, West and South. Let it be any direction the patients/people belong my care to them is unconditional just like “LOVE”.

What one change have you been involved with that you are proud of?
There are many to brag about that UC Davis Health has given me an opportunity to be part of. The most unique things that I could remember are: I was part of Restorative sleep bundle initiative. This initiative involved implementing enough sleep hours for the patients because evidence suggests “sleep contributes to healing and rejuvenation” (www.sleepfoundation.org). Currently, Restorative sleep bundle has become a standard of care at UC Davis Health.

I am also proud that our falls on Davis 8 has significantly decreased by 30% for the fiscal year 2019-2020. This change was possible by collaborating with the Quality and Safety committee, Leadership, our unit staff, and unit based council members.

What is your favorite self-care activity?
I like to go for walks and enjoy the fresh air.

What is one thing your peers may not know about you?
I am silly and naughty
How many years have you been an RN? How many at UC Davis?
Started at UC Davis Medical Center in the New Grad Residency Program four and a half years ago.

What do you like most about UC Davis Health?
I enjoy the collaboration that takes place allowing for nursing to serve as a pillar of care for our patients. Our nurses are a valuable part of the care team.

Love has been added to the values along with compassion courage and integrity. How do you connect love with your nursing practice?
When nurses incorporate love into our nursing practice, it allows us to walk more closely with patients along their journey to wellness. With love, we better understand the needs of patients and families. For me, love is deeply connected to my nursing practice because of the many trials and tribulations that had to be overcome to become a nurse. The love I had for the profession of nursing helped get me through the journey.

What one change have you been involved with that you are proud of?
Creating an annual Scholarship fund through our nonprofit, Capitol City Black Nurses Association, is a change that makes me very proud. When we created our organization, one of our long-term goals was to maintain a sustainable program that would make a huge impact on the future workforce of nursing. Our scholarship is a pivotal aspect of seeing our goals being achieved.

What is your favorite self-care activity?
Golf, anywhere, anytime. It is an activity I can do with friends, my family, or on my own to spend time focusing on the movement of my body through space.

What is one thing your peers may not know about you?
I am a twin

What are your favorite hobbies?
Reading, running, and doing my best to raise two babies under the age of 3.
Kristina Dees. RN  
Director of Nursing Informatics  
EMR Council Chair

How many years have you been an RN? How many at UC Davis?
10 years as a nurse, 8 years at UCD

What do you like most about UC Davis Health?
I like that nurses have a voice here in making positive evidence-based workflow/process improvements in our system.

Love has been added to the values along with compassion courage and integrity. How do you connect love with your nursing practice?
I work closely with our EMR and our EMR nurse experts. I love to bring pertinent data more readily in the clinician’s views to create better nurse efficiency.

What one change have you been involved with that you are proud of?
The CPM 2019 Upgrade this last August was a major Epic and CPM version upgrade, and we are extremely happy with how smooth this upgrade cycle went.

What is your favorite self-care activity?
Taking a walk at home along the levy and watching the sunset.

What is one thing your peers may not know about you?
I have 2 crazy young boys that keep me busy with bike riding!

What are your favorite hobbies?
Boating, camping, and baking sweet treats!

Darlene Simons, BSN, RN, CCRN  
Administrative Nurse II, Tower 7  
MSICU Gold  
EMR Council Co-chair

How many years have you been an RN? How many at UC Davis?
25 years

What do you like most about UC Davis Health?
Nurses and other staff have a say in how the organization functions.

Love has been added to the values along with compassion courage and integrity. How do you connect love with your nursing practice?
I feel that if you do not love what you do then you are not functioning to the best of your ability.

What one change have you been involved with that you are proud of?
I have been very involved in the EMR upgrades, it is always good when staff feel prepared and feel the changes are useful.

What is your favorite self-care activity?
I like to travel, see and do new things.

What is one thing your peers may not know about you?
I can be an introvert and one of my favorite activities is to sit and read a good book.

What are your favorite hobbies?
Traveling, biking riding and just generally being out and about.
How many years have you been an RN? How many at UC Davis?
I have been an RN for 17.5 years. I have worked at UC Davis for 14 years.

What do you like most about UC Davis Health?
What I like most about UC Davis Health is the commitment to innovation and promotion of ongoing learning for all disciplines. Love has been added to the values along with compassion, courage and integrity. How do you connect love with your nursing practice?
I love being a nurse. I put my whole heart into the care I provide. I feel that through compassion and relationship-based care, I am reflecting the love that I have for my profession.

What one change have you been involved with that you are proud of?
In 2018 I was involved with changes made to the nurses role in responding to the early recognition of sepsis, including changes made to the SIRS BPA.

What is your favorite self-care activity?
Practicing yoga.

What is one thing your peers may not know about you?
I am a third-generation nurse. My mother and grandmother were both RNs.

What are your favorite hobbies?
Gardening, baking, playing tennis.

Meredith Hansen, MSN, RN, PH  
Clinical Nurse III, Radiology  
Professional Development Council  
Clinical Nurse Chair

How many years have you been an RN? How many at UC Davis?
I have been an RN for 15 years at UCDMC.

What do you like most about UC Davis Health?
I love the community, collaboration and culture of UC Davis. I love participating in evidence-based practice while maintaining positive relationship-based care with our patients and their families.

Love has been added to the values along with compassion, courage and integrity. How do you connect love with your nursing practice?
Love is empathy. I think most nurses wouldn’t of gotten into this field unless they had empathy and compassion for their fellow man! When all nurses get out of bed in the morning, despite the stress and rigors that life throws at them, they at least know that they are going to a job that matters. They know that they are helping someone else’s loved ones. Helping make sure a child survives to be held by their mother. Nurses make sure that a husband can enjoy his loved ones embrace. That a family can say their last goodbyes to their parent. What more love can there be in this world than the work of a nurse to ensure love endures?

What one change have you been involved with that you are proud of?
I am extremely proud of my tenure as a Magnet Champion for the UC Davis Medical Center Radiology Department. Through the diligence of the hospitals Champions, which I was proud to be a part of, we were able to maintain our institutions Magnet status, and the national recognition for excellence that comes with that prestige.

What is your favorite self-care activity?
Practicing yoga.

What is one thing your peers may not know about you?
I own a business together. We are both the owners and managers of a small boutique winery in the Sierra foothills of California in Amador County.

What are your favorite hobbies?
My hobby is the passion for California’s native wildflowers. I enjoy hiking and identifying California’s native wildflowers in the Sierra Foothills.
Sabrina McKinney, MSN, RN, NPD-BC, NE-BC
Assistant Manager and Nursing Professional Development Specialist, Center for Professional Practice of Nursing Professional Development Council, Educator Chair

How many years have you been an RN? How many at UC Davis?
I’ve been an RN at UC Davis for 6 years, starting on Davis 12 Surgical Specialties Unit.

What do you like most about UC Davis Health?
I most like the spirit of engagement at UC Davis. I am always impressed with the level of engagement, dedication, compassion, and leadership of nurses at UC Davis, each committed to advancing practice here.

Love has been added to the values along with compassion courage and integrity. How do you connect love with your nursing practice?
In professional development, we get to impact patients through the development and support of our nursing staff. I love our nurses. I love doing everything I can to support their practices and our patients. Every day, I set an intention to bring gratitude, compassion, inclusivity, and authenticity to my nursing practice.

What one change have you been involved with that you are proud of?
I am proud to have co-lead a comprehensive preceptor development program in alignment with evidence and best practices to advance and recognize preceptor excellence. The program offers additional preceptor recognition and ongoing development, ensures consistency in practices, promotes positive preceptor-preceptee relationships, supports onboarding, and positions our system for accreditation of the Nurse Residency Program. Our preceptors carry our culture and impact our future in many ways. I am proud to help recognize this work.

What is your favorite self-care activity?
A couple of my favorite activities is going for hikes and camping along the coast. On a more regular basis, I walk, meditate, and listen to music.

What is one thing your peers may not know about you?
I ran a medical-oriented massage therapy private practice for over 10 years before nursing.

Krista Greaves, MS, BSN, RN, CCRN-K, NPD-BC
Clinical Nurse III, MICU Clinical Nurse IV, Professional Development Specialist, Center for Professional Practice of Nursing Professional Development Council, Educator Co-chair

How many years have you been an RN? How many at UC Davis?
I have been a nurse for 11.5 years, all at UC Davis Medical Center.

What do you like most about UC Davis Health?
My colleagues, I have friends from every unit I have worked on that I regularly spend time with outside of work. They have been a source of support and encouragement!

Love has been added to the values along with compassion courage and integrity. How do you connect love with your nursing practice?
I love the opportunity nursing affords me to become a more compassionate, thoughtful, and grateful person.

What one change have you been involved with that you are proud of?
Tied for first are being part of the crew of nurses to open the Transfer and Receiving Unit (TRU) and help it transition to Tower 7 MSICU Blue, and revamping Nursing Orientation, based on the feedback of my fellow nurses and nurse managers.

What is your favorite self-care activity?
Walking my dog.

What is one thing your peers may not know about you?
I try to go to bed by 2100 if I’m working the next day.

What are your favorite hobbies?
I listen to a lot of different audiobooks. I also love photography and the occasional wine tasting.
How many years have you been an RN? How many at UC Davis?
I have been an RN for 7.5 years, all at UC Davis Health.

What do you like most about UC Davis Health?
UC Davis is committed to delivering high quality, affordable healthcare and promoting the health and well-being of the community as a whole. These qualities parallel with my own values, and I enjoy being a part of an integrated health care organization with such strong emphasis on compassionate, patient and family centered care, teamwork, evidence-based practice and the lifelong pursuit of education.

Love has been added to the values along with compassion, courage and integrity. How do you connect love with your nursing practice?
Love has always been a value and embedded in my nursing practice. To me love is a part of caring and can be depicted many ways in nursing. I plan to continue to portray love by showing respect, cooperation, altruism and advocacy for my patients. Love will continue to guide me to ensure patient healing and comfort.

What one change have you been involved with that you are proud of?
I believe that health literacy is key and should be a pivotal component of the patient’s plan of care. I have developed and been a part of educational seminars and materials for patients in regard to education in transplant, CHF and diabetes. My goal as a nurse is to empower people and provide the resources they need to sustain or enhance their health while appreciating the uniqueness of every individual.

What is your favorite self-care activity?
My favorite self-care activity would definitely be taking any kind of exercise class and getting massages and pedicures.

What is one thing your peers may not know about you?
I’m due to have my first child in September 2020!

What are your favorite hobbies?
I love the arts and music scene, so I enjoy going to museums, art galleries, shows and concerts!
Swapna Peter, MSN, RN, CCRN
Administrative Nurse II, Emergency Department
Evidence Based Practice and Research Council Chair

How many years have you been an RN? How many at UC Davis?
Nurse for 23 years and at UC Davis Medical Center for 7+ years

What do you like most about UC Davis Health?
UC Davis Medical Center values excellence and supports education at the same time thrives to provide the best care for patients, families and staff alike.

Love has been added to the values along with compassion courage and integrity. How do you connect love with your nursing practice?
I have been blessed with imparting LOVE as one of the fundamental qualities for delivering efficient nursing care early on. It has been my driving force throughout my nursing career. Adding Love to compassion, courage and integrity affirmed my training and practice.

What one change have you been involved with that you are proud of?
Streamlining management of ‘at risk patients” in the ED. Inconsistencies leads to poor outcomes especially for this patient population. There is very limited research and support of current Emergency Severity Index (ESI) classification of this behavioral health patient population. Planning, organizing, implementing, evaluation and refining the process has been a success in ED. This is evidenced by, decrease patient elopements, violence outbursts and injury of both patients and staff.

What is your favorite self-care activity?
Spending time in an open space, like my backyard, watching stars and saying stories to my children.

What is one thing your peers may not know about you?
I was a state level Basketball player in my high school days.

What are your favorite hobbies?
Spending time with family, travelling, relaxing in prayer

Anne Ruiz, MS, RN, CNOR
Administrative Nurse I, Neurosurgery, Pavilion Operating Room
Evidence Based Practice and Research Council Co-chair

How many years have you been an RN? How many at UC Davis?
I've been a nurse for 10 years. All 10 years have been at UC Davis Operating Room. I spent my nursing school internship in the operating room and had an amazing experience. When I graduated from nursing school, I was very fortunate to get hired into the OR nursing program and still love what I do to this day.

What do you like most about UC Davis Health?
I love that UC Davis Health is committed to improving lives and transforming healthcare not just locally but globally through excellent patient care, groundbreaking research, and promoting staff’s professional development.

Love has been added to the values along with compassion courage and integrity. How do you connect love with your nursing practice?
Love is important in my nursing practice because my love for the work I do drives me every day to provide excellent care for patients and motivate me to be active in the EBP & Research Council to help others implement evidence-based practices.

What one change have you been involved with that you are proud of?
A change that I've been involved with in the operating room is helping to bring in new and advanced technology that will help improve patient outcomes and facilitate faster recovery. I was involved in helping acquire the ExcelsiusGPS, a robotic navigation system designed to improve accuracy and efficiency in spine surgery.

What is your favorite self-care activity?
My favorite self-care activity is exercise. I try to dedicate 30 minutes most days of the week to exercise. Even if it's just 30 minutes, it always makes me feel better afterwards.

What is one thing your peers may not know about you?
One thing that my peers may not know about me is that I'm interested in research. I recently graduated from Betty Irene Moore School of Nursing with a degree in Master’s in Nursing Science and Healthcare Leadership. This program, along with the EBP & Research Council taught me so much about the importance of research in transforming healthcare and advancing the nursing profession.

My hobby is the passion for California's native wildflowers. I enjoy hiking and identifying California's native wildflowers in the Sierra Foothills.

ANNE RUIZ | CONTINUED
Congratulations to our DAISY Award recipients!

You exemplify the nursing values of courage, compassion and integrity in every situation.

Julie Petray, RN, MSN
Nurse Leader Award: Ambulatory Nursing Practice

Julie has created an infrastructure of resources for our ambulatory nurses and continuously promotes Magnet certification to aid them in supporting the missions of UC Davis Health. To further support her team, she has implemented monthly salon huddles with her nurse managers to ensure that they are all receiving the tools and information they need to do the jobs that they love both safely and efficiently.

Olivia Johl, RN, BSN
Pediatric Specialty Clinic

Olivia has gone over and beyond to help the family with grieving and ensuring the patient receives all the care that is needed. Olivia shared with me one day how the patient called her excited about starting college next quarter and Olivia had tears of joy that she would share this news with her. Olivia touched this young girl’s life in a moment when she felt her world crumbled.

Deborah Watson, RN, BSN
Home Health and Hospice

In collaboration with the hospice Certified Home Health Aide, demonstrated to several nurses and students the details and process of saying goodbye that occurs during post-mortem care. It is a time of healing and centering for the nurse and allows the patient’s family to see their loved one clean, kept, and at peace before they leave. This is just one of countless examples of the incredibly meaningful work Deb has done to provide patients with a good end-of-life journey whether in the hospital or at home.

Doug Wright, RN, BSN
Radiology

Doug makes an impact on the entire department. His attention to detail, compassionate care for patients and safety are unmatched. Doug exemplifies a culture of personal approach, feedback, teamwork and professionalism.
Delia Christian, BSN, RN, CNRN
NSICU

She never once hesitated to advocate for Cynthia and our family when necessary. Delia made sure that we felt comfortable during our visits by talking to us and making us feel like we were more than just visitors for a patient. Under Delia’s care, we left every day knowing that Cynthia would be safe and well taken care of. With every act Delia does, she does it with love.

Melissa Johnson Camacho, BSN, MS, RN, OCN
Davis 8 Oncology/BMTU

She said what takes away your anxiety I said music and the bike cycle at the gym. She went out of her way and brought me a cycle where I went on it with my headphones to take away my fear of chemo and she began the chemo and I overcame it on the bike cycle. I pretended my chemo was just saline because that’s how comfortable Melissa made me feel.

Melissa has brought joy to my life in this time for me which is crappy, no one wants to be reminded they have cancer and just being around Melissa she makes me feel normal and strong. She is a hero and even gave me a cute nickname “chemodiva” because I have done it and I thought I couldn’t.

Gertrudes Erfe-Fastidio, BSN, RN, CMSRM
East 8 Med/Surg Specialty Unit

Girlie was able to build such a loving and supportive rapport, the spouse finally felt comfortable enough to leave and take some time for herself. Although Girlie met these people at one of the most difficult and vulnerable times in their life, she was a source of comfort and reassurance the patient and family desperately needed. The patient had a “good death” and the spouse was able to grieve appropriately and was so appreciative of everything Girlie had done.

2020 Year of the Nurse and Midwife Nursing Recognition Ceremony

Despite the pandemic, Chief Nursing and Patient Care Services Officer Toby Marsh was determined to find a creative way to celebrate Nurses Week, which honors nurses and their non-nursing colleagues each year. The Nursing Recognition Committee received a record 1800 nominations.

This year’s festivities were converted to a virtual recognition event. The festivities honored teams from Nursing Care Delivery, Relationship based care, Professional Governance, Exemplary Professional Practice, and Friends of Nursing (who represent UC Davis Health’s non-nursing colleagues).

The event also honored Bonnie and Mark Barnes, co-founders of the Daisy Foundation, an organization dedicated to recognizing extraordinary nurses and the work they do. To view the ceremony you can access the link or QR code.

https://www.youtube.com/watch?v=RVHM-0WCig8&feature=youtu.be

Toby Marsh with Nursing Recognition Committee Members, Darrell Desmond, Deb Deathrargehand, Michelle Johnson, JJane Peña, Yolanda Schjoneman, Barb Gunnor, Shellie Helton and Heather Stokes. Missing Ellen Kissinger, Andrea Rosato and Tracy Seward.
“Always Nurse” is a new program to recognize excellent nursing using inpatient survey data (HCAHPS) and EPIC to identify nurses as part of the treatment team where every single patient responded “always” to the 3 RN Communication questions. These nurses scored 100% of “always” responses to the questions: During this hospital stay, how often did nurses treat you with courtesy/respect? During this hospital stay, how often did nurses listen carefully to you? And During this hospital stay how often did nurses explain things in a way you could understand? This data will be compiled quarterly and the below mentioned nurses are being recognized for surveys received between 1/1/2020-3/31/2020. Members of a patient’s treatment team will include all nurses associated with that patient through their entire stay.

Children’s Hospital Always Nurse

7/1/19 – 6/30/20

Megan Barker – Davis 7 Pediatrics
Melinda Beckham - Davis 7 Pediatrics
Karen Bott – PICU/PCICU
Mindy Burley - Davis 7 Pediatrics
Diana Estrada-Arauza
Shelli Beck - PICU/PCICU
Sarah Dyer - PICU/PCICU
Kimball Griffith - Davis 7 Pediatrics
Brenda Hernandez - PICU/PCICU
Angela Herring - PICU/PCICU
Lisa Hersam - Davis 7 Pediatrics
Krissee Hodges - PICU/PCICU
Mallory Keene - Davis 7 Pediatrics
Alexandra Kraminsky - PICU/PCICU
Kimberly Mason – Tower 6 Acute Care Peds
Rebecca Morse - PICU/PCICU
Maia Mulcahy - PICU/PCICU
Elizon Ramos - PICU/PCICU
Victoria West - PICU/PCICU

Vivian Apostol
Davis 3 University Birthing Suites

Patrick Arrington
Tower 5 MICU

Kristina Baxley
Tower 3 Women’s Pavilion

Rebecca Boisclair
Tower 8 Transplant

Diane Boyer
East 6 Cardiothoracic PCU

Amanda Chan
East 5 Neuro

Marie Dacalos
Patient Care Resources

Rulinie Denaga
Tower 7 MSICU Blue

Dione Dumas
Davis 8 Oncology

Helen Enlogada
East 6 Cardiothoracic PCU

Canuto Gamulao
Davis 8 Oncology

Yana Grigoryan
Patient Care Resources

Michael Jones
East 8 Med/Surg Specialty

Dyan Kaneshiro
Davis 8 Oncology

Jennifer Lainez
Tower 3 Women’s Pavilion

Lisa Liu
East 8 Med/Surg Specialty

Lisa Ly
Davis 11 Trauma Nursing unit

Jenny Managhebi
Davis 6 Cardiology

Lauren McPhee
Emergency Department

William O’Neil
Emergency Department

Edith Ortiz
Tower 7 MSICU Blue

Byungil Park
East 8 Med/Surg Specialty

Chalia Robyn
Tower 5 MICU

Jennifer Rojas
Davis 12 Surgical Specialty

Jose Sotelo
Tower 7 MSICU Blue

Rocio Sotelo
Tower 3 Women’s Pavilion

Molly Sponsel
Tower 3 Women’s Pavilion

Ryan Stangl
Davis 11 Trauma Nursing unit
Burn Nursing

Burn ICU nurses are led by Sarah Bernardy and Marianne MacLachlan, assistant nurse managers for the medical center’s Firefighters Burn Institute Regional Burn Center and members of the American Burn Association’s Professional Certification Committee.

“This recognition is a defining moment,” said MacLachlan. “An editorial group will now expand upon it by developing the core curriculum for burn nursing. That way we can create the burn nursing specialty certification.”

Len Sterling, manager of the burn unit, said that expertise needed for clinical care excellence are all reflected in one of nursing’s most challenging and integrated specialty clinical areas. “The most important are the generalized critical care and the burn’s pathophysiology. That generally involves an immediate cascade of systemic cellular reactions which, if not carefully assessed, monitored and treated, can severely complicate our ability to stabilize a patient.”

The upcoming Scope and Standards of Practice (for burn nursing) that Bernardy and MacLachlan have been working on is in production now and will soon be available at www.ameriburn.org.

Welcoming Our Newest Nurses

New Graduate Nurse Residency Group

Cohort 33
Mikaela Bailey
Elsa Blankenburg
Julia Ehrlichman
Michael Holt
Anakaren Nieves
Angela Mackie
Tessa Munekawa
Arzo Nizam
Alina Okunev
Kristen Peters
Istanie Seideman
Amber Sexton
Courtney Sousa
Lauren Villar
Jaylina Wagner
Katherine Young

Cohort 34
Marie Aguiralado
Ella Alazaroy
Gabrielle Avila
Sara Bradford
Jaclyn Clark
Osman Danice
Aura Garon
Ashley Peoples-Flores
Breanne Harris
Christopher Hickey
Maudina Mansah-Kane
Sau Ngan Lam
Sarah Ma
Mason Morel
Ann Ostini
Elina Ozeruga
Kaplan Petrik
Jason Ramos
Phillip Salatan
Megan Stewart
Haley Terndrup
Haley Toth
Newly Recognized Clinical Nurse III
2Q 2020
Tracy Adams – Infection Prevention
Michelle Barrett – Pediatric Hematology / Oncology Clinic
Laurie Brown – Davis 7 Pediatrics
Alexandra Capossele (Felten) – Davis 3 University Birthing Suites
Elizabeth Anne Clifton – Emergency Medicine
Rachelle Cook – East 6 Cardiothoracic PCU
Maria Erespe – Davis 14 Orthopedics
Jessica Goodner (Bence) – PCS Quality & Safety
Kelly Hamilton – Tower 5 MICU
Sarah Minyo – Davis 14 Orthopedics
Barbara Nicholas – Infection Prevention
Erin O’Hara – PICC
Kristina Rodriguez – Burn ICU
Jessica Angelone Shanley – Tower 6 Acute Care Pediatrics
Maribel Vera – Davis 5 NICU

New CN IIIs
2Q 2020
Tracy Adams – Infection Prevention
Michelle Barrett – Pediatric Hematology / Oncology Clinic
Laurie Brown – Davis 7 Pediatrics
Alexandra Capossele (Felten) – Davis 3 University Birthing Suites
Elizabeth Anne Clifton – Emergency Medicine
Rachelle Cook – East 6 Cardiothoracic PCU
Maria Erespe – Davis 14 Orthopedics
Jessica Goodner (Bence) – PCS Quality & Safety
Kelly Hamilton – Tower 5 MICU
Sarah Minyo – Davis 14 Orthopedics
Barbara Nicholas – Infection Prevention
Erin O’Hara – PICC
Kristina Rodriguez – Burn ICU
Jessica Angelone Shanley – Tower 6 Acute Care Pediatrics
Maribel Vera – Davis 5 NICU
Kiki Wong-Yee – Pediatric Cancer Center

Newly Specialty-Certified Nurses
Acute Care Nurse Practitioner (ACNP-BC)
Dana Kilday
Certified Emergency Nurse (CEN)
LaTasha Austin
Jessica Sutton
Michelle Waddell
Certified Medical Surgical Registered Nurse (CMSRN)
Valeris Esty
Lisa Liu
Tatyana Nikitchuk
Anna Patterson
Marissa Roneri
Joseph Yoga
Lujas Yoga
Certified Nephrology Nurse (CNN)
Maria Isabel Aguilar
Certified Pediatric Nurse (CPN)
Jessica Sutton
Critical Care Registered Nurse (CCRN-Adult)
Pamela Crowell
Anna Olszewski
Caitlin Riley
Alexandria Schrick
Care Registered Nurse (CCRN-Peds)
Ashley Ursulescu
Neonatal Intensive Care Nurse (RNC-NIC)
Jennifer Brown
Ala Kostov
Katherine Verseman
Pediatric Nurse (RN-BC)
Inna Plougovaya
Progressive Care Certified Nurse (PCCN)
Angelina Bozhko