



Fundamentals of Healthcare Quality Improvement

Two-day workshop for clinicians, residents, fellows,
health professions students, and healthcare staff

May 15-16, 2019

Supported by the Dean's Office, UC Davis School of Medicine

This workshop is an introduction to key principles of healthcare quality improvement (QI) and patient safety. Topics included are basic QI methods and tools, root cause analysis of adverse events, measuring and comparing quality, design and implementation of QI initiatives, managing change, and teamwork and communication.

Online access to required pre-workshop readings is provided in advance. Prior to the workshop, attendees should identify a health care quality or patient safety issue that they want to improve. During the workshop, attendees will actively apply the methods and tools taught, and design an actionable and feasible QI project.

Registration instructions

Registration form is at www.ucdmc.ucdavis.edu/quality

Tuition:

- \$300 for UC Davis employees, residents, fellows, and graduate students
- UC Davis medical students register for MDS 486A (Spring 2019, 1 unit) at UCDSOM registrar's office and pay regular course tuition and fees
- \$550 for all other participants

Attendees receive a certificate of course completion. UC Davis Health designates this live activity for a maximum of 13 AMA PRA Category 1 Credits™ which can be used by multidisciplinary team members.

If you have any questions please send an email to hs-hcq@ucdavis.edu



Location:

**UC Davis Health Education
Building**

Room 1204

4610 X Street

Sacramento, CA 95816

Date and Time:

5/15/2019: 8:30 am-4:30 pm

5/16/2019: 8:30 am-4:30 pm

Course Director:

**Ulfat Shaikh, M.D., M.P.H.,
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and Director, Healthcare
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