



# Fundamentals of Healthcare Quality Improvement

Two-day workshop for clinicians, residents, fellows, health professions students, and healthcare staff

**September 16-17, 2020**

This workshop is an introduction to key principles of healthcare quality improvement (QI) and patient safety. Topics included are basic QI methods and tools, root cause analysis of adverse events, measuring and comparing quality, design and implementation of QI initiatives, managing change, and teamwork and communication.

Online access to required pre-workshop readings is provided in advance. Prior to the workshop, attendees should identify a health care quality or patient safety issue that they want to improve. During the workshop, attendees will actively apply the methods and tools taught, and design an actionable and feasible QI project.

Attendees receive a certificate of workshop completion and will be eligible to apply for CME/CEU credits.

## Registration Instructions

Registration form- <https://health.ucdavis.edu/quality/workshop.html>

## Tuition:

- \$250 for UC Davis employees, residents, fellows, and students
- \$500 for all other participants

## ACCREDITATION:

The University of California, Davis, Health is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians. The University of California, Davis, Health designates this live activity for a maximum of 13 *AMA PRA Category 1 Credits*™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nurses: For the purpose of recertification, the American Nurses Credentialing Center (ANCC) accepts *AMA PRA Category 1 Credit(s)*™ issued by organizations accredited by the ACCME.

Physician Assistants: Physician Assistants may claim a maximum of 13 Category 1 credits for completing this activity. The National Commission on Certification of Physician Assistants (NCCPA) accepts *AMA PRA Category 1 Credit*™ from organizations accredited by ACCME or a recognized state medical society.



Location: Online, Zoom video-conference

## Date and Time:

9/16/2020: 8:30 am-4:30 pm

9/17/2020: 8:30 am-4:30 pm

## Course Director:

Ulfat Shaikh, M.D., M.P.H.,  
Professor of Pediatrics, and  
Director, Healthcare Quality,  
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If you have questions, please email [hs-hcq@ucdavis.edu](mailto:hs-hcq@ucdavis.edu)

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