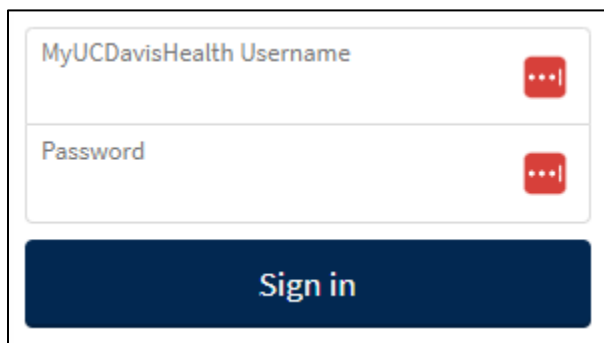


Existing Patient

1. Login with you existing Username and Password



A login form with two input fields: 'MyUCDavisHealth Username' and 'Password'. Each field has a red eye icon to the right for toggling visibility. Below the fields is a dark blue button labeled 'Sign in'.

2. You will immediately be taken to the Kidney Donor Screening form

[Living Kidney Donor Screening Questionnaire](#)

Information submitted to UC Davis Health through a patient's MyUCDavisHealth account, including on medical forms and questionnaires, is presumed to be provided by the patient. Information provided in a proxy account on behalf of the patient is presumed to be provided by the individual approved as proxy. This information will be used by providers in making determinations about patient care and treatment.

* Indicates a required field.

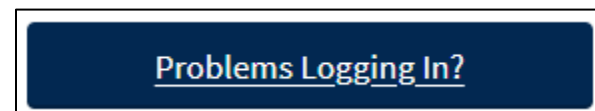
*** Do you wish to continue?**

You are about to start the screening process to become a Living Kidney Donor. This is NOT a tool to direct who should receive your organs after death. Only proceed if you wish to be considered as a Living Kidney Donor, otherwise please DO NOT PROCEED and close this window to cancel.

Proceed

Continue

Can't remember your login details? Click "Problems Logging In?" for self-service and/or phone assistance.



A dark blue button with the text 'Problems Logging In?' in white, underlined.

Non-UCD Patients

For patients that are not currently a UC Davis Health patient, you will go through a simple signup process before completing the Donor Screening form. As part of this process, we partner with Experian to assist us with verifying your identity to ensure the security of your patient record. During this process, you will be presented with a series of questions about yourself (such as current Car Loan or Mortgage company) to complete the process. If you feel uncomfortable using this service, you can complete a paper screening form (available on our website), or contact our office (916-734-2111) for additional options.

3. From the MYUCDavisHealth web page, select “Sign Up Now”

MyUCDAVISHEALTH

Communicate with your doctor
Get answers to your medical questions from the comfort of your own home

Access your test results
No more waiting for a phone call or letter – view your results and your doctor's comments within days

Request prescription refills
Send a refill request for any of your refillable medications

Manage your appointments
Schedule your next appointment, or view details of your past and upcoming appointments

MyUCDavisHealth Username

Password

Sign in

[Forgot username?](#) [Forgot password?](#)

New User?

Sign Up Now

Help?

[Problems Logging In?](#)

Guest Services

[Pay Bills](#)

[Get an Estimate](#)

[Express Guest](#)

Download on the App Store GET IT ON Google Play

[Interoperability Guide](#) [FAQs](#) [Privacy Policy](#) [Terms and Conditions](#) [High Contrast Theme](#)

MyUCDavisHealth for Teens and Parents/Guardians

MyChart by Epic

MyChart® licensed from Epic Systems Corporation® 1999 - 2024

4. Then select “No, I Don’t Have a Code”

MyUCDavisHealth Signup - Do you have an Activation Code?

YES, I HAVE A CODE

You have a 15-digit MyUCDavisHealth activation code. This is typically provided to you on a letter from your clinic.

NO, I DONT HAVE A CODE

You can sign up for MyUCDavisHealth without a code by answering questions from a third-party to verify your identity.


PROXY ACCESS

Obtain Proxy access to a family members MyUCDavisHealth account.

5. Fill out all required fields as noted by the “*”. You can skip the “Medical Record Number” field. When finished click “**Submit**”

* Indicates a required field.

Name

* First name  Middle name * Last name

Address

* Country
UNITED STATES

* Street address

6. When prompted to verify your identity, click “**Verify now**”

Verify Identity with a Third-Party

How would you like to verify your identity?
You can use a third-party verification system to verify your identity now and save time at the clinic later.
You must be at least 18 years old to use this feature.

Select Skip third-party verification to verify your identity at your next appointment. You'll still need to confirm your contact information using a one-time code on the next page.
You must be at least 12 years old to use this feature.


Verify now

Skip third-party verification

7. On the next series of screens, you will be asked to answer questions about yourself. If none of the answers apply to you, be sure to select “None of the Above/Does Not Apply”

Answer Questions

These questions are generated by a third-party system to verify your identity.

PRECISE ID Powered by 

Which of the following is a current or previous employer? If there is not a matched employer name, please select 'NONE OF THE ABOVE'.

SEARS AND ALBERTSONS

MISSING OR ILLEGIBLE

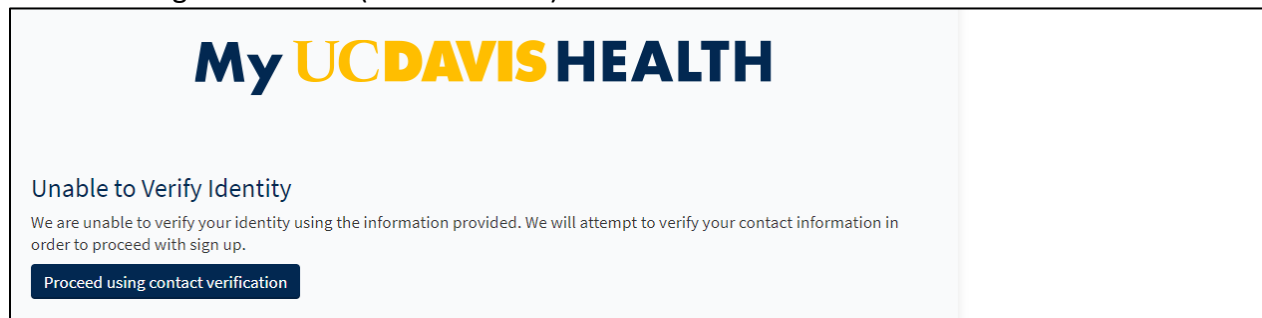
YWCA

BONHAM PRISON

NONE OF THE ABOVE/DOES NOT APPLY

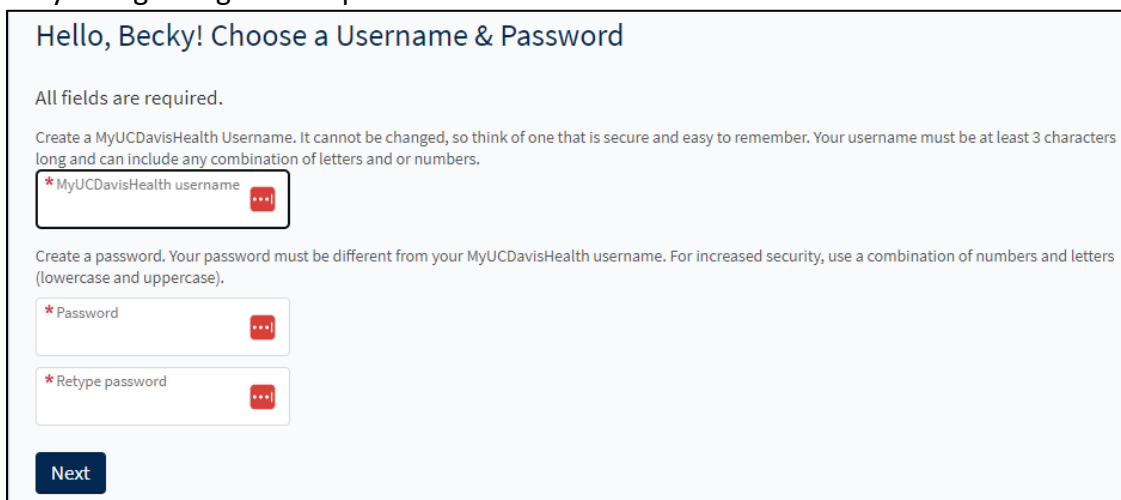
Next

8. Once verification is complete, you will be prompted to choose a Username and Password for your login.
- a. Note, if you were not able to complete Verification – do **not** click “**Proceed using contact verification**”, please either complete the paper screening form from our website, or contact our Living Donor team (916-734-2111).



The screenshot shows the MyUCDavisHealth login interface. At the top is the logo. Below it, a message states 'Unable to Verify Identity' and explains that the system cannot verify the user's identity with the provided information but will attempt to verify contact information. A button labeled 'Proceed using contact verification' is visible at the bottom of the message box.

9. You will then be asked to enable email and text message notifications. These are both optional, but strongly encouraged so that you will receive immediate notifications when our staff are attempting to contact you regarding next steps.



This screenshot displays a registration form titled 'Hello, Becky! Choose a Username & Password'. It includes instructions for creating a username (at least 3 characters, letters and numbers) and a password (different from the username, using numbers and letters). There are three input fields: 'MyUCDavisHealth username', 'Password', and 'Retype password', each with a red asterisk indicating it is required. A 'Next' button is located at the bottom left of the form.

10. Once you complete all the steps, if you are taken to the MyChart Homepage rather than to the screening form – click this [link](#) to access the form. *You may be prompted to enter your username/password that was created above.*

Living Kidney Donor Screening Questionnaire

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* Indicates a required field.

* Do you wish to continue?

You are about to start the screening process to become a Living Kidney Donor. This is NOT a tool to direct who should receive your organs after death. Only proceed if you wish to be considered as a Living Kidney Donor, otherwise please DO NOT PROCEED and close this window to cancel.

Proceed

Continue