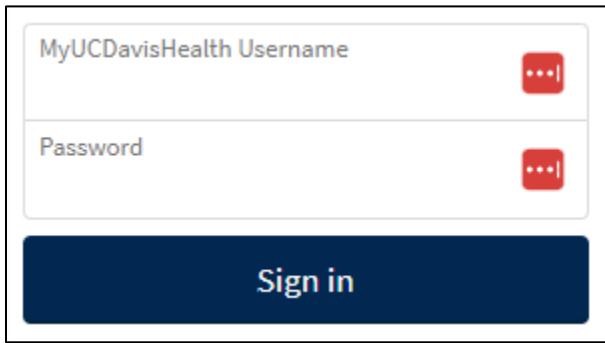


Existing Patient

1. Login with your existing Username and Password



2. You will immediately be taken to the Kidney Donor Screening form

[Living Kidney Donor Screening Questionnaire](#)

Information submitted to UC Davis Health through a patient's MyUCDavisHealth account, including on medical forms and questionnaires, is presumed to be provided by the patient. Information provided in a proxy account on behalf of the patient is presumed to be provided by the individual approved as proxy. This information will be used by providers in making determinations about patient care and treatment.

* Indicates a required field.

*** Do you wish to continue?**

You are about to start the screening process to become a Living Kidney Donor. This is NOT a tool to direct who should receive your organs after death. Only proceed if you wish to be considered as a Living Kidney Donor, otherwise please DO NOT PROCEED and close this window to cancel.

[Proceed](#)

[Continue](#)

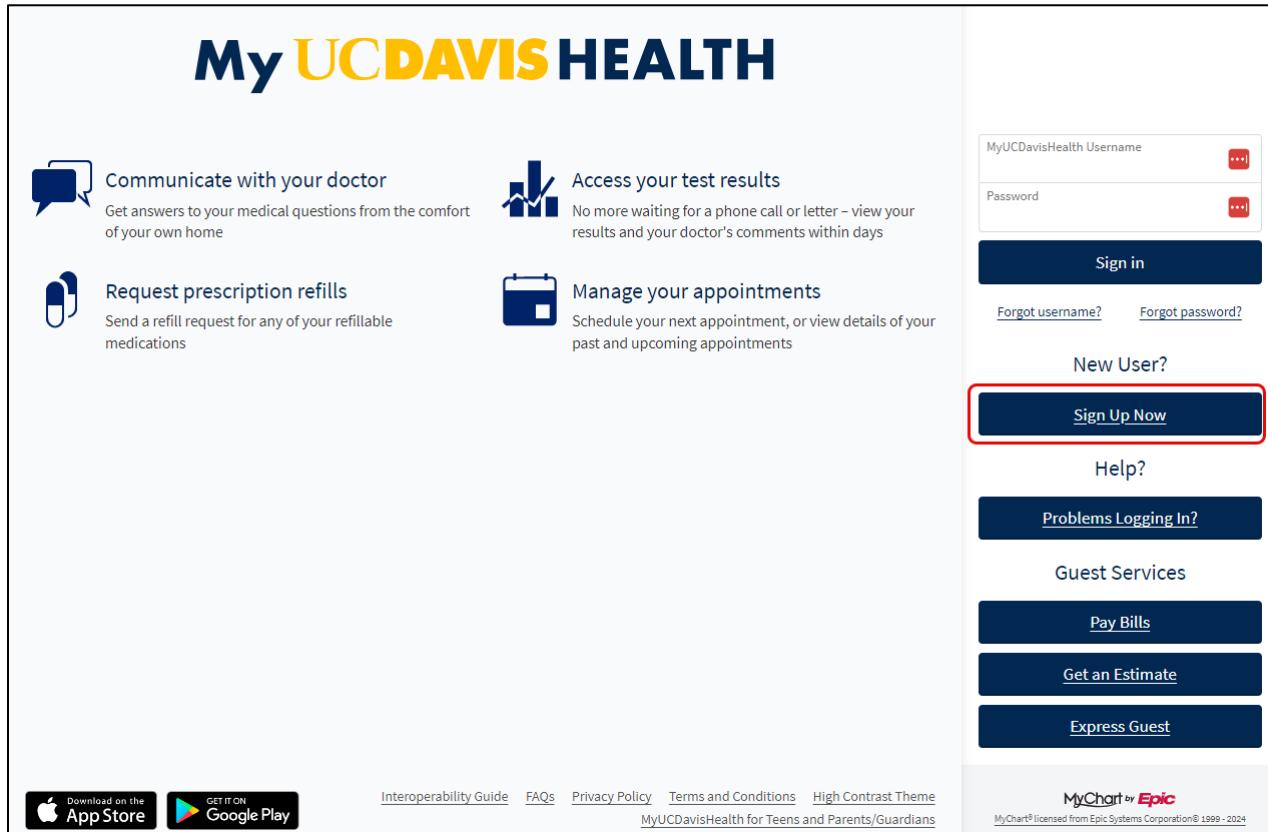
Can't remember your login details? Click "Problems Logging In?" for self-service and/or phone assistance.

[Problems Logging In?](#)

Non-UCD Patients

For patients that are not currently a UC Davis Health patient, you will go through a simple signup process before completing the Donor Screening form. As part of this process, we partner with Experian to assist us with verifying your identity to ensure the security of your patient record. During this process, you will be presented with a series of questions about yourself (such as current Car Loan or Mortgage company) to complete the process. If you feel uncomfortable using this service, you can complete a paper screening form (available on our website), or contact our office (916-734-2111) for additional options.

3. From the MYUCDavisHealth web page, select “Sign Up Now”



The image shows the homepage of the MyUCDavisHealth website. At the top, the logo "My UCDAVIS HEALTH" is displayed. Below the logo, there are four main service icons: "Communicate with your doctor" (speech bubble icon), "Access your test results" (bar chart icon), "Request prescription refills" (pill bottle icon), and "Manage your appointments" (calendar icon). To the right of these icons is a sign-in form with fields for "MyUCDavisHealth Username" and "Password", and a "Sign in" button. Below the sign-in form, links for "Forgot username?" and "Forgot password?" are provided. A red box highlights the "Sign Up Now" button, which is located below the sign-in form. Further down the page, links for "New User?", "Help?", "Problems Logging In?", "Guest Services", "Pay Bills", "Get an Estimate", and "Express Guest" are visible. At the bottom of the page, there are links for "Interoperability Guide", "FAQs", "Privacy Policy", "Terms and Conditions", "High Contrast Theme", and "MyUCDavisHealth for Teens and Parents/Guardians". Additionally, there are download links for the "App Store" and "Google Play".

4. Then select “No, I Don’t Have a Code”



The image shows a "MyUCDavisHealth Signup" page. The title is "Do you have an Activation Code?". There are three main buttons: "YES, I HAVE A CODE" (which is dark blue), "NO, I DONT HAVE A CODE" (which is white with a red border), and "PROXY ACCESS" (which is dark blue). The "NO, I DONT HAVE A CODE" button is highlighted with a red box. Below the buttons, text provides instructions: "You have a 15-digit MyUCDavisHealth activation code. This is typically provided to you on a letter from your clinic." and "You can sign up for MyUCDavisHealth without a code by answering questions from a third-party to verify your identity." At the bottom, there is a link "Obtain Proxy access to a family members MyUCDavisHealth account.".

5. Fill out all required fields as noted by the “*”. You can skip the “Medical Record Number” field. When finished click “Submit”

* Indicates a required field.

Name

* First name * Middle name * Last name

Address

* Country UNITED STATES *

* Street address

6. When prompted to verify your identity, click “Verify now”

Verify Identity with a Third-Party

How would you like to verify your identity?

You can use a third-party verification system to verify your identity now and save time at the clinic later.
You must be at least 18 years old to use this feature.

Select Skip third-party verification to verify your identity at your next appointment. You'll still need to confirm your contact information using a one-time code on the next page.
You must be at least 12 years old to use this feature.

Verify now

Skip third-party verification

7. On the next series of screens, you will be asked to answer questions about yourself. If none of the answers apply to you, be sure to select “None of the Above/Does Not Apply”

Answer Questions

These questions are generated by a third-party system to verify your identity.

PRECISE ID Powered by 

Which of the following is a current or previous employer? If there is not a matched employer name, please select 'NONE OF THE ABOVE'.

SEARS AND ALBERTSONS

MISSING OR ILLEGIBLE

YWCA

BONHAM PRISON

NONE OF THE ABOVE/DOES NOT APPLY

Next

8. Once verification is complete, you will be prompted to choose a Username and Password for your login.
 - a. Note, if you were not able to complete Verification – do **not** click “**Proceed using contact verification**”, please either complete the paper screening form from our website, or contact our Living Donor team (916-734-2111).

My UCDAVISHEALTH

Unable to Verify Identity

We are unable to verify your identity using the information provided. We will attempt to verify your contact information in order to proceed with sign up.

[Proceed using contact verification](#)

9. You will then be asked to enable email and text message notifications. These are both optional, but strongly encouraged so that you will receive immediate notifications when our staff are attempting to contact you regarding next steps.

Hello, Becky! Choose a Username & Password

All fields are required.

Create a MyUCDavisHealth Username. It cannot be changed, so think of one that is secure and easy to remember. Your username must be at least 3 characters long and can include any combination of letters and or numbers.

* MyUCDavisHealth username

Create a password. Your password must be different from your MyUCDavisHealth username. For increased security, use a combination of numbers and letters (lowercase and uppercase).

* Password

* Retype password

[Next](#)

10. Once you complete all the steps, if you are taken to the MyChart Homepage rather than to the screening form – click this [link](#) to access the form. *You may be prompted to enter your username/password that was created above.*

 [Living Kidney Donor Screening Questionnaire](#)

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* Indicates a required field.

* **Do you wish to continue?**

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[Proceed](#)

[Continue](#)